

Daniel Research Group Understanding the Future

United States Personal Device Market Size and Forecast, 1975-2028 October 2024 Update

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Our Approach

The Daniel Research Group's EquilibriumSolver (EQS) is a forecasting methodology and application that utilizes a combination of long-term market trends, current unit shipments and revenue data, and analyst assessments of influencing economic, demographic, and market factors. The purpose of the EQS is to generate forecasts that are highly predictive by incorporating both mathematical calculations and insights from external sources.

The **EQS** algorithm considers variables such as Total Available Market (TAM), Penetration, Density, and Replacement Rate trends, as well as actual reported year-to-date data on unit shipments and revenue. Additionally, it incorporates the insights and expertise of our analysts regarding the magnitude and direction of major causal factors influencing the market.

By leveraging this comprehensive set of inputs, the **EQS** algorithm calculates forecasts for key variables and metrics. The algorithm aims to converge on the most likely forecast for each variable based on the provided input data and parameters. The resulting forecasts are expected to be both mathematically consistent and aligned with the narrative developed from external data, information, and analysts' knowledge and insights.

In summary, the core algorithm of the **Daniel Research Group's EquilibriumSolver** is designed to generate highly predictive forecasts by considering a wide range of factors and data, resulting in forecasts that are mathematically sound and consistent with the overall market narrative.

The Forecasting Challenge

Personal Computer, Tablet, and Smartphone vendors are beginning to introduce next generation products capable of supporting artificial intelligence (AI) applications and capabilities. The immediate challenge is to determine how the introduction of AI devices will influence the overall demand for personal computing and communication devices.

Consumer and Enterprise buyers will have a choice to replace their exiting devices with an AI device or a non-AI device for at least the next two to three years. The rate that they will choose the AI device is almost entirely based on the availability of compelling applications that warrant the higher cost of the AI device, as well as overcoming the trust, privacy, security, and operational concerns. At the moment these compelling applications **do not exist**. AI adoptions has been almost entirely cloud based to date. However, we do expect these compelling applications to become available shortly.

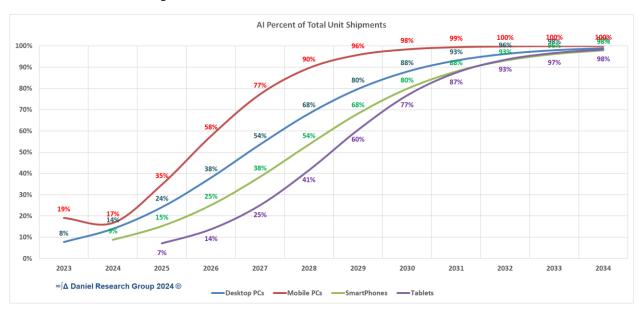
The core **EQS** algorithm computes Unit Shipments as a function of four variables,

- 1. **Total Available Market (TAM)** The number of Households and Business is unaffected by the introduction of AI devices
- 2. **Penetration Rate** The percent of the TAM that owns and uses at least on device. If AI devices accelerate the Penetration Rate, it will be after compelling applications become available, than the only slightly.
- 3. **Density** The average number of the device owned and used in a Household or Business that own and use at least one device. **DRG** does expect a percentage of users to purchased AI devices early in anticipation of future compelling applications to become available.
- 4. **Replacement Rate DRG** does anticipate a slight increase in the replacement rate reflecting early buyer activity. Longer-term the overall replacement rate will not be effected by the introduction of AI devices and will continue to be reflective of economic conditions.

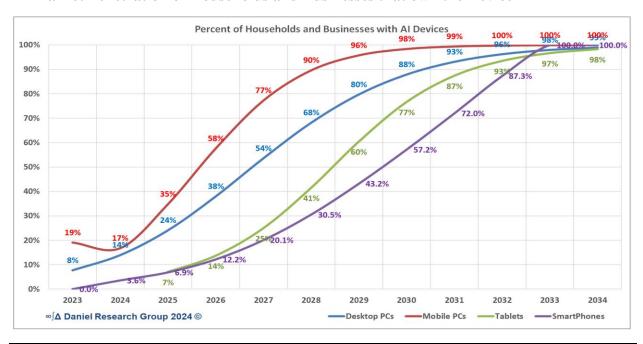
The tables and charts in this report cover our market size and forecast for the total PC, Tablet and Smartphone markets. Our AI market size and forecasts is covered in a separate report.

The United States AI Enabled Personal Computing Devices Market Size and Ten-Year Forecast October 2024

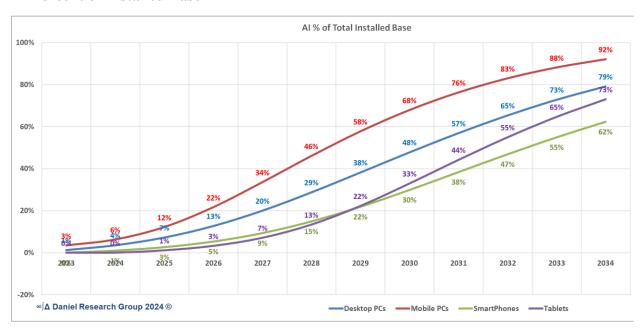
AI Percent of Unit Shipments



AI Market Penetration of Households and Businesses that own the Device

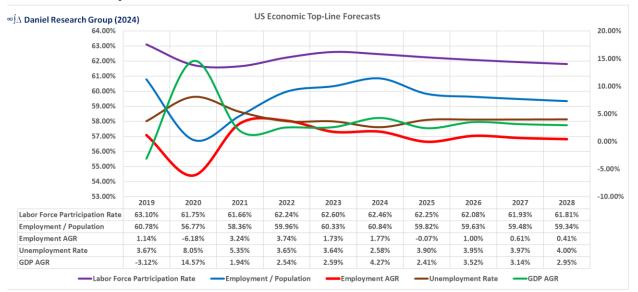


AI Percent of Installed Base



Major Influencing Factors and Assumptions

The US Economy



DRG develops its own forecast for Households and Business that are the Total Available Market for Personal Devices. Our forecasts are based on current economic forecast from government and major financial institutions. Our **Business Economic Demographic Database (BEDD)** report is also available <u>free from our web site</u>.

United States Personal Device Market Market Segment Forecast Overview Total Market

| | | | | | ces Unit Ship | | | | |
|-------------------|------------------|---------|------------|-------------|---------------|----------|----------|----------------|------------|
| | ktop PCs | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR ('22-'27) | Trend |
| esktop PC | Desktop PC | 13,674 | 13,257 | 11,821 | 10,600 | 9,494 | 8,504 | -9.1% | |
| GR | AGR | -14.8% | -3.0% | -10.8% | -10.3% | -10.4% | -10.4% | | |
| Mo | bile PCs | | | | | | | | |
| raditional Mobile | PCs | 42,701 | 48,016.8 | 49,192.9 | 50,387.4 | 51,517.5 | 52,643.4 | 4.3% | |
| GR | | -12.9% | 12.4% | 2.4% | 2.4% | 2.2% | 2.2% | | |
| onvertible Mobile | PCs | 7,597 | 8,993 | 9,386 | 10,086 | 10,804 | 11,551 | 8.7% | |
| GR | | -14.2% | 18.4% | 4.4% | 7.5% | 7.1% | 6.9% | | |
| | Total Mobile PCs | 50,298 | 57,010 | 58,579 | 60,474 | 62,321 | 64,194 | 5.0% | |
| | AGR | -13.1% | 13.3% | 2.8% | 3.2% | 3.1% | 3.0% | | |
| To | otal PCs | | | | | | | | |
| | Total PCs | 63,972 | 70,267 | 70,400 | 71,073 | 71,815 | 72,698 | 2.6% | |
| | AGR | -13.5% | 9.8% | 0.2% | 1.0% | 1.0% | 1.2% | | |
| 7 | ablets | 101070 | 0,0,0 | 0.270 | 7,1070 | 11070 | 11270 | - | • |
| etachable | | 19,233 | 25,349 | 23,886 | 24,475 | 24,918 | 25,257 | 5.6% | ~ |
| GR | | -21.3% | 31.8% | -5.8% | 2.5% | 1.8% | 1.4% | 0.070 | |
| late | | 14,694 | 17,043 | 17,779 | 17,001 | 16,239 | 15,511 | 1.1% | <i>′</i> ~ |
| GR | | -47.1% | 16.0% | 4.3% | -4.4% | -4.5% | -4.5% | 1.170 | |
| OK . | Total Tablets | 33,927 | 42,392 | 41,665 | 41,477 | 41,156 | 40,768 | 3.7% | ′ |
| | AGR | -35.0% | 25.0% | -1.7% | -0.5% | -0.8% | -0.9% | 3.170 | |
| Total | Computers | -33.0% | 20.0% | -1.770 | -0.5% | -0.0% | -0.9% | | / |
| | Computers | 07.000 | 440.050 | 440.000 | 440 550 | 440.074 | 440.400 | 3.0% | |
| otal Computers | | 97,899 | 112,659 | 112,066 | 112,550 | 112,971 | 113,466 | 3.0% | |
| GR | | -13.5% | 9.8% | 0.2% | 1.0% | 1.0% | 1.2% | | / |
| Mobi | ile Phones | E 100 | | | | | | = == | |
| | Standard Phone | 5,139 | 4,101 | 4,019 | 3,957 | 3,887 | 3,815 | -5.8% | |
| | AGR | 25.3% | -20.2% | -2.0% | -1.5% | -1.8% | -1.9% | | |
| | SmartPhones | 130,594 | 124,800 | 124,011 | 123,774 | 123,248 | 122,589 | -1.3% | |
| | AGR | -6.9% | -4.4% | -0.6% | -0.2% | -0.4% | -0.5% | | |
| otal Mobile Phon | es | 135,733 | 128,901 | 128,030 | 127,732 | 127,135 | 126,404 | -1.4% | |
| GR | | -6.0% | -5.0% | -0.7% | -0.2% | -0.5% | -0.6% | | |
| Tota | al Devices | | | | | | | | |
| otal Devices | | 233,632 | 241,560 | 240,095 | 240,282 | 240,106 | 239,870 | 0.5% | |
| GR | | -13.6% | 3.4% | -0.6% | 0.1% | -0.1% | -0.1% | | / |
| | | | ∞[∧ Daniel | Research Gr | oup @ (2024) | | | | |

Consumer Segment

| | | United Stat | es Consume | r Personal De | evices Unit S | hipments (K) | | | |
|-------------------|------------------|-------------|------------|---------------|---------------|--------------|----------|----------------|----------|
| Des | ktop PCs | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR ('22-'27) | Trend |
| esktop PC | Desktop PC | 5,990 | 6,148 | 5,275 | 4,546 | 3,908 | 3,356 | -10.9% | |
| IGR | AGR | -14.8% | 2.6% | -14.2% | -13.8% | -14.0% | -14.1% | | |
| Mo | bile PCs | | | | | | | | |
| raditional Mobile | PCs | 18,526 | 20,363.5 | 20,510.2 | 20,473.0 | 20,383.1 | 20,266.9 | 1.8% | |
| \GR | | -14.0% | 9.9% | 0.7% | -0.2% | -0.4% | -0.6% | | |
| onvertible Mobile | PCs | 2,431 | 2,831 | 2,503 | 2,438 | 2,369 | 2,299 | -1.1% | |
| IGR | | -8.2% | 16.4% | -11.6% | -2.6% | -2.8% | -2.9% | | |
| | Total Mobile PCs | 20,958 | 23,194 | 23,013 | 22,911 | 22,752 | 22,566 | 1.5% | |
| | AGR | -13.4% | 10.7% | -0.8% | -0.4% | -0.7% | -0.8% | | |
| To | otal PCs | | | | | | | | |
| | Total PCs | 26,948 | 29,343 | 28,289 | 27,457 | 26,660 | 25,922 | -0.8% | ^ |
| | AGR | -13.7% | 8.9% | -3.6% | -2.9% | -2.9% | -2.8% | | |
| Т | ablets | | | | | | | | |
| etachable | | 15,929 | 22,806 | 21,133 | 21,481 | 21,668 | 21,735 | 6.4% | ~ |
| GR | | -18.5% | 43.2% | -7.3% | 1.6% | 0.9% | 0.3% | | |
| late | | 13,752 | 14,695 | 15,663 | 15,200 | 14,709 | 14,214 | 0.7% | <u></u> |
| GR | | -46.5% | 6.9% | 6.6% | -3.0% | -3.2% | -3.4% | | |
| | Total Tablets | 29,681 | 37,501 | 36,795 | 36,680 | 36,377 | 35,949 | 3.9% | |
| | AGR | -34.4% | 26.3% | -1.9% | -0.3% | -0.8% | -1.2% | | |
| Total | Computers | | | | | | | | |
| otal Computers | • | 56,629 | 66,843 | 65,084 | 64,137 | 63,037 | 61,871 | 1.8% | |
| GR | | -13.7% | 8.9% | -3.6% | -2.9% | -2.9% | -2.8% | | |
| Mobi | le Phones | | | | | | | | |
| | Standard Phone | 5,067 | 4,057 | 3,974 | 3,909 | 3,836 | 3,761 | -5.8% | |
| | AGR | 25.3% | -19.9% | -2.1% | -1.6% | -1.9% | -2.0% | | |
| | SmartPhones | 118,891 | 113,241 | 112,477 | 112,215 | 111,690 | 111,045 | -1.4% | |
| | AGR | -7.1% | -4.8% | -0.7% | -0.2% | -0.5% | -0.6% | | |
| otal Mobile Phon | es | 123,958 | 117,298 | 116,451 | 116,124 | 115,526 | 114,806 | -1.5% | |
| IGR | | -6.1% | -5.4% | -0.7% | -0.3% | -0.5% | -0.6% | | |
| Tota | I Devices | | | | | | | | |
| otal Devices | | 180,587 | 184,142 | 181,535 | 180,261 | 178,564 | 176,677 | -0.4% | <u> </u> |
| GR | | -13.4% | 2.0% | -1.4% | -0.7% | -0.9% | -1.1% | | _ |
| | | | ∞∫∧ Daniel | Research Gr | oup © (2024) | | | | |

Enterprise Segment

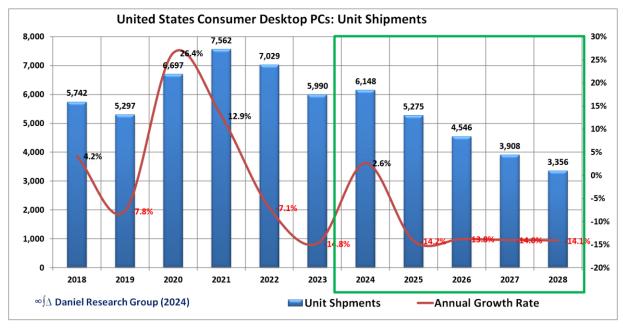
| | | United Stat | tes Enterprise | e Personal D | evices Unit S | hipments (K) | | | |
|----------------|------------------|-------------|----------------|--------------|---------------|--------------|----------|----------------|-------|
| | Desktop PCs | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR ('22-'27) | Trend |
| Desktop PC | Desktop PC | 7,684 | 7,109 | 6,546 | 6,054 | 5,586 | 5,148 | -7.7% | |
| AGR | AGR | -14.9% | -7.5% | -7.9% | -7.5% | -7.7% | -7.8% | | |
| | Mobile PCs | | | | | | | | |
| Traditional Mo | bile PCs | 24,175 | 27,653.3 | 28,682.7 | 29,914.4 | 31,134.4 | 32,376.4 | 6.0% | |
| 4 <i>GR</i> | | -12.0% | 14.4% | 3.7% | 4.3% | 4.1% | 4.0% | | |
| Convertible Mo | obile PCs | 5,165 | 6,162 | 6,883 | 7,649 | 8,435 | 9,252 | 12.4% | |
| 4 <i>GR</i> | | -16.8% | 19.3% | 11.7% | 11.1% | 10.3% | 9.7% | | |
| | Total Mobile PCs | 29,340 | 33,815 | 35,566 | 37,563 | 39,570 | 41,628 | 7.2% | |
| | AGR | -12.9% | 15.3% | 5.2% | 5.6% | 5.3% | 5.2% | | |
| | Total PCs | | | | | | | | |
| | Total PCs | 37,024 | 40,924 | 42,112 | 43,617 | 45,155 | 46,776 | 4.8% | |
| | AGR | -13.3% | 10.5% | 2.9% | 3.6% | 3.5% | 3.6% | | |
| | Tablets | | | | | | | | |
| Detachable | | 3,304 | 2,543 | 2,753 | 2,995 | 3,249 | 3,522 | 1.3% | |
| AGR | | -32.3% | -23.0% | 8.3% | 8.8% | 8.5% | 8.4% | | |
| Slate | | 942 | 2,349 | 2,117 | 1,802 | 1,529 | 1,297 | 6.6% | |
| AGR | | -54.0% | 149.4% | -9.9% | -14.9% | -15.1% | -15.2% | | |
| | Total Tablets | 4,246 | 4,891 | 4,870 | 4,796 | 4,779 | 4,819 | 2.6% | |
| | AGR | -38.7% | 15.2% | -0.4% | -1.5% | -0.4% | 0.8% | | |
| To | otal Computers | | | | | | | | |
| Total Compute | ers | 41,270 | 45,816 | 46,982 | 48,413 | 49,934 | 51,595 | 4.6% | |
| AGR | | -13.3% | 10.5% | 2.9% | 3.6% | 3.5% | 3.6% | | |
| N | Mobile Phones | | | | | | | | _ |
| | Standard Phone | 73 | 43 | 46 | 48 | 51 | 54 | -5.8% | \ |
| | AGR | 25.3% | -40.4% | 5.4% | 5.9% | 5.6% | 5.5% | | |
| | SmartPhones | 11,702 | 11,559 | 11,533 | 11,559 | 11,558 | 11,544 | -0.3% | 1 |
| | AGR | -4.4% | -1.2% | -0.2% | 0.2% | 0.0% | -0.1% | | |
| Total Mobile P | hones | 11,775 | 11,602 | 11,579 | 11,608 | 11,609 | 11,598 | -0.3% | 1 |
| 4 <i>GR</i> | | -4.2% | -1.5% | -0.2% | 0.2% | 0.0% | -0.1% | | |
| | Total Devices | | | | | | | | |
| Total Devices | | 53,044 | 57,418 | 58,561 | 60,021 | 61,543 | 63,193 | 3.6% | |
| AGR | | -14.4% | 8.2% | 2.0% | 2.5% | 2.5% | 2.7% | | |
| | | | ∞[∧ Daniel | Research Gr | oup @ (2024) | | | | |

Product Forecast Tables and Charts

Desktop PCs

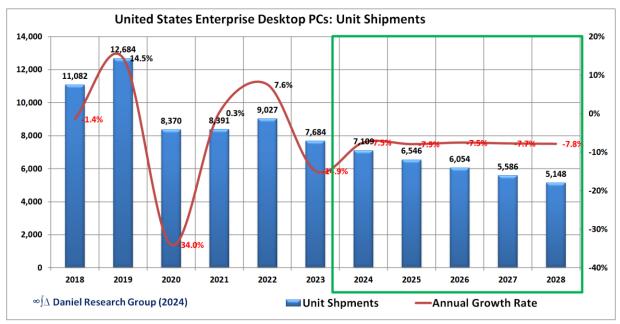
Consumer

| | United | States Co | onsumer | Desktop | PCs | | | |
|--------------------------------|--------|-----------|-----------|-----------|--------|--------|----------------|----------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 5,990 | 6,148 | 5,275 | 4,546 | 3,908 | 3,356 | -14.0% | |
| AGR | -14.8% | 2.6% | -14.2% | -13.8% | -14.0% | -14.1% | | |
| Revenue (\$M) | 7,268 | 7,665 | 6,757 | 5,982 | 5,285 | 4,663 | -11.7% | ıl. |
| AGR | -16.0% | 5.5% | -11.8% | -11.5% | -11.7% | -11.8% | | |
| Average Price (\$) | 1,213 | 1,247 | 1,281 | 1,316 | 1,352 | 1,389 | 2.7% | _== |
| AGR | -1.5% | 2.7% | 2.7% | 2.7% | 2.7% | 2.7% | | |
| Installed Base (K) | 18,104 | 17,379 | 16,430 | 15,299 | 14,064 | 12,783 | -7.4% | II. |
| AGR | -2.9% | -4.0% | -5.5% | -6.9% | -8.1% | -9.1% | | |
| Removal Age (Y) | 4.04 | 3.88 | 4.01 | 4.17 | 4.35 | 4.56 | 4.1% | - |
| AGR | 2.2% | -3.9% | 3.4% | 4.0% | 4.3% | 4.7% | | |
| Average Installed Base Age (Y) | 3.99 | 4.01 | 4.10 | 4.23 | 4.37 | 4.52 | 3.0% | |
| AGR | 0.5% | 0.6% | 2.2% | 3.1% | 3.4% | 3.4% | | |
| Replacement Cycle Length (Y) | 3.77 | 3.53 | 3.64 | 3.70 | 3.73 | 3.76 | 1.6% | |
| AGR | 2.7% | -6.4% | 3.2% | 1.5% | 1.1% | 0.6% | | |
| Units per Households (#) | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | | |
| AGR | | | | | | | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 13.6% | 12.9% | 12.1% | 11.2% | 10.2% | 9.2% | -4.4% | <u> </u> |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(202 | 24) | | | |



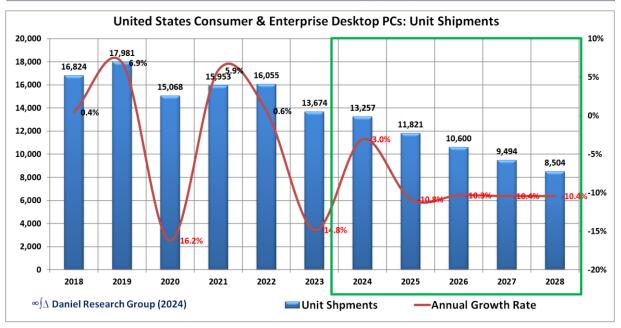
Enterprise

| | United | States Er | terprise | Desktop | PCs | | | |
|--------------------------------|--------|-----------|-----------|-----------|--------|--------|----------------|-------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 7,684 | 7,109 | 6,546 | 6,054 | 5,586 | 5,148 | -7.8% | II. |
| AGR | -14.9% | -7.5% | -7.9% | -7.5% | -7.7% | -7.8% | | Ш. |
| Revenue (\$M) | 5,950 | 5,648 | 5,335 | 5,062 | 4,792 | 4,531 | -5.4% | li. |
| AGR | -20.1% | -5.1% | -5.5% | -5.1% | -5.3% | -5.4% | | |
| Average Price (\$) | 774 | 794 | 815 | 836 | 858 | 880 | 2.6% | |
| AGR | -6.1% | 2.6% | 2.6% | 2.6% | 2.6% | 2.6% | | |
| Installed Base (K) | 27,709 | 25,401 | 23,276 | 21,333 | 19,559 | 17,930 | -8.3% | li. |
| AGR | -8.2% | -8.3% | -8.4% | -8.3% | -8.3% | -8.3% | | |
| Removal Age (Y) | 4.82 | 4.83 | 4.83 | 4.81 | 4.79 | 4.78 | -0.3% | ıII. |
| AGR | 1.4% | 0.2% | 0.0% | -0.4% | -0.5% | -0.2% | | |
| Average Installed Base Age (Y) | 4.62 | 4.62 | 4.62 | 4.61 | 4.60 | 4.59 | -0.2% | Ш |
| AGR | 0.2% | 0.0% | -0.1% | -0.2% | -0.2% | -0.2% | | |
| Replacement Cycle Length (Y) | 3.73 | 3.70 | 3.68 | 3.67 | 3.66 | 3.65 | -0.4% | 1. |
| AGR | 1.1% | -0.8% | -0.4% | -0.4% | -0.3% | -0.3% | | |
| Units per Businesses (#) | 11.38 | 11.63 | 12.19 | 12.78 | 13.56 | 14.50 | 5.7% | |
| AGR | 0.9% | 2.2% | 4.8% | 4.8% | 6.1% | 7.0% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | |
| Market Penetration (%) | 36.0% | 31.7% | 27.7% | 24.0% | 20.7% | 17.7% | -18.3% | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(202 | 24) | | | |



Total Desktop PCs

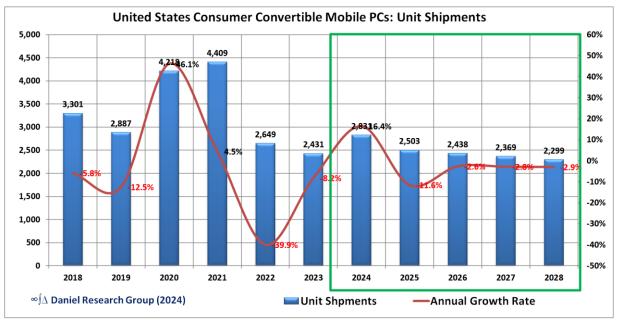
| Unite | d States | Consum | er & Ente | rprise De | sktop PC | s | | |
|---------------------------------------|----------|-----------|-----------|-----------|----------|--------|----------------|----------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 13,674 | 13,257 | 11,821 | 10,600 | 9,494 | 8,504 | -10.5% | <u> </u> |
| AGR | -14.8% | -3.0% | -10.8% | -10.3% | -10.4% | -10.4% | | Ш. |
| Revenue (\$M) | 13,218 | 13,312 | 12,092 | 11,045 | 10,076 | 9,194 | -8.8% | 11. |
| AGR | -17.9% | 0.7% | -9.2% | -8.7% | -8.8% | -8.8% | | |
| Average Price (\$) | 967 | 1,004 | 1,023 | 1,042 | 1,061 | 1,081 | 1.9% | |
| AGR | -3.6% | 3.9% | 1.9% | 1.9% | 1.9% | 1.9% | | |
| Installed Base (K) | 45,813 | 42,780 | 39,706 | 36,632 | 33,623 | 30,713 | -8.0% | lı. |
| AGR | -6.2% | -6.6% | -7.2% | -7.7% | -8.2% | -8.7% | | Ш. |
| Removal Age (Y) | 4.52 | 4.44 | 4.49 | 4.54 | 4.61 | 4.69 | 1.4% | |
| AGR | 1.6% | -1.7% | 1.2% | 1.2% | 1.4% | 1.7% | | |
| Average Installed Base Age (Y) | 4.37 | 4.37 | 4.40 | 4.45 | 4.50 | 4.56 | 1.1% | |
| AGR | 0.1% | 0.0% | 0.7% | 1.1% | 1.3% | 1.3% | | |
| Replacement Cycle Length (Y) | 3.74 | 3.63 | 3.67 | 3.68 | 3.69 | 3.69 | 0.4% | |
| AGR | 1.7% | -3.1% | 1.1% | 0.4% | 0.3% | 0.0% | | |
| Inits per Households & Businesses (#) | 2.23 | 2.19 | 2.17 | 2.16 | 2.17 | 2.19 | 0.0% | |
| AGR | -2.6% | -2.0% | -1.0% | -0.3% | 0.4% | 1.0% | | Ma |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 14.7% | 13.9% | 12.9% | 11.8% | 10.7% | 9.6% | -5.1% | . |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(202 | 24) | | | |



Mobile PC

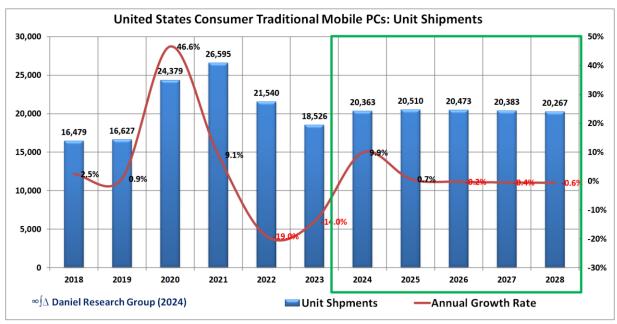
Consumer Convertible

| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Tre |
|--------------------------------|--------|--------|-----------|-------|-------|-------|----------------|-----------|
| Unit Shipments (K) | 2.431 | 2,831 | 2,503 | 2.438 | 2,369 | 2,299 | -5.1% | |
| AGR | -8.2% | 16.4% | -11.6% | -2.6% | -2.8% | -2.9% | | |
| | | | | | | | | |
| Revenue (\$M) | 1,698 | 2,012 | 1,808 | 1,789 | 1,764 | 1,736 | -3.6% | |
| AGR | -18.9% | 18.5% | -10.1% | -1.1% | -1.4% | -1.6% | | _ |
| | | | | | | | | |
| Average Price (\$) | 698 | 711 | 722 | 734 | 745 | 755 | 1.5% | |
| AGR | -11.6% | 1.8% | 1.7% | 1.6% | 1.5% | 1.4% | | |
| | | | | | | | | |
| Installed Base (K) | 10,644 | 10,579 | 10,217 | 9,792 | 9,331 | 8,859 | -4.3% | |
| AGR | -3.8% | -0.6% | -3.4% | -4.2% | -4.7% | -5.1% | | |
| | | | | | | | | |
| Removal Age (Y) | 3.91 | 4.08 | 4.41 | 4.60 | 4.75 | 4.84 | 4.4% | |
| AGR | 12.2% | 4.4% | 8.1% | 4.4% | 3.1% | 1.9% | | _= |
| | | | | | | | | |
| Average Installed Base Age (Y) | 3.97 | 4.15 | 4.34 | 4.47 | 4.56 | 4.60 | 2.6% | |
| AGR | 10.1% | 4.6% | 4.6% | 3.1% | 1.9% | 0.9% | | - 1 |
| Replacement Cycle Length (Y) | 4.73 | 4.65 | 4.57 | 4.42 | 4.30 | 4.20 | -2.6% | |
| AGR | 1.2% | | -1.9% | -3.2% | -2.7% | | -2.0% | |
| AGR | 1.2% | -1.6% | -1.9% | -3.2% | -2.1% | -2.4% | | |
| Units per Households (#) | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | | |
| AGR | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.50 | | $\Pi \Pi$ |
| Non | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Tr |
| Market Penetration (%) | 8.0% | 7.9% | 7.5% | 7.2% | 6.8% | 6.4% | -1.6% | |
| (10) | | | earch Gro | | | | ., | |



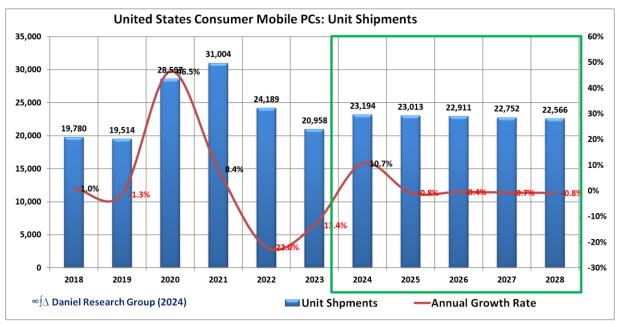
Consumer Traditional

| Offic | eu State | s Consul | mer iradi | tional Mo | blie PCS | | | |
|--------------------------------|----------|----------|-----------|-----------|----------|--------|----------------|------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Tren |
| Unit Shipments (K) | 18,526 | 20,363 | 20,510 | 20,473 | 20,383 | 20,267 | -0.1% | |
| AGR | -14.0% | 9.9% | 0.7% | -0.2% | -0.4% | -0.6% | | _ |
| Revenue (\$M) | 21,877 | 25,812 | 27,907 | 29,902 | 31,957 | 34,109 | 7.2% | |
| AGR | -14.7% | 18.0% | 8.1% | 7.1% | 6.9% | 6.7% | | _ |
| Average Price (\$) | 1,181 | 1,268 | 1,361 | 1,461 | 1,568 | 1,683 | 7.3% | |
| AGR | -0.8% | 7.3% | 7.3% | 7.3% | 7.3% | 7.3% | | |
| Installed Base (K) | 89,839 | 89,961 | 89,821 | 89,313 | 88,540 | 87,593 | -0.7% | |
| AGR | -0.6% | 0.1% | -0.2% | -0.6% | -0.9% | -1.1% | | |
| Removal Age (Y) | 1.03 | 0.99 | 1.01 | 1.02 | 1.04 | 1.05 | 1.3% | _ |
| AGR | 12.6% | -3.2% | 1.3% | 1.8% | 1.3% | 0.8% | | |
| Average Installed Base Age (Y) | 4.24 | 4.35 | 4.43 | 4.48 | 4.51 | 4.52 | 1.0% | - |
| AGR | 4.9% | 2.5% | 1.7% | 1.2% | 0.7% | 0.3% | | _П. |
| Replacement Cycle Length (Y) | 5.72 | 5.44 | 5.35 | 5.26 | 5.19 | 5.13 | -1.5% | |
| AGR | 2.2% | -4.8% | -1.7% | -1.7% | -1.4% | -1.1% | | |
| Units per Households (#) | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | | П |
| AGR | | | | | | | | |
| Marilant Damatration (0/) | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Tre |
| Market Penetration (%) | 67.6% | 67.0% | 66.3% | 65.3% | 64.2% | 62.9% | -4.6% | |



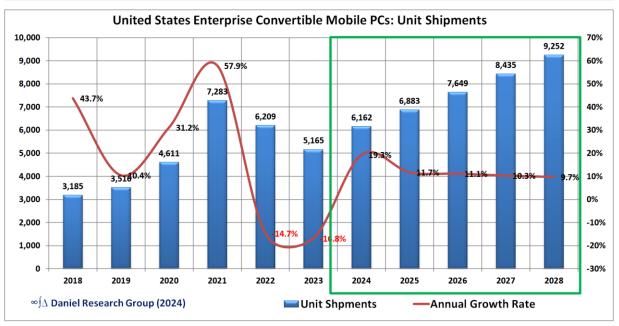
Consumer Total

| | United | States C | onsumer | Mobile P | Cs | | | |
|--------------------------------|---------|-----------|-----------|-----------|--------|--------|----------------|-------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 20,958 | 23,194 | 23,013 | 22,911 | 22,752 | 22,566 | -0.7% | |
| AGR | -13.4% | 10.7% | -0.8% | -0.4% | -0.7% | -0.8% | | _ |
| Revenue (\$M) | 23,575 | 27,824 | 29,716 | 31,691 | 33,721 | 35,845 | 6.5% | |
| AGR | -15.0% | 18.0% | 6.8% | 6.6% | 6.4% | 6.3% | | _ |
| Average Price (\$) | 1,125 | 1,200 | 1,291 | 1,383 | 1,482 | 1,588 | 7.3% | |
| AGR | -1.9% | 6.6% | 7.6% | 7.1% | 7.2% | 7.2% | | |
| Installed Base (K) | 100,483 | 100,540 | 100,038 | 99,105 | 97,871 | 96,452 | -1.0% | Ш. |
| AGR | -0.9% | 0.1% | -0.5% | -0.9% | -1.2% | -1.5% | | |
| Removal Age (Y) | 4.75 | 4.82 | 4.96 | 5.07 | 5.16 | 5.22 | 2.0% | - 1 |
| AGR | 7.6% | 1.5% | 2.9% | 2.2% | 1.8% | 1.2% | | |
| Average Installed Base Age (Y) | 4.20 | 4.32 | 4.41 | 4.48 | 4.51 | 4.53 | 1.2% | |
| AGR | 5.5% | 2.8% | 2.1% | 1.4% | 0.8% | 0.4% | | _ |
| Replacement Cycle Length (Y) | 5.59 | 5.35 | 5.25 | 5.16 | 5.08 | 5.02 | -1.6% | |
| AGR | 2.2% | -4.4% | -1.7% | -1.9% | -1.5% | -1.2% | | III. |
| Units per Households (#) | 1.06 | 1.06 | 1.05 | 1.05 | 1.05 | 1.05 | -0.2% | III- |
| AGR | -0.2% | 0.0% | -0.2% | -0.2% | -0.2% | -0.2% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | |
| Market Penetration (%) | 71.6% | 70.9% | 70.0% | 68.9% | 67.5% | 66.1% | -5.5% | III. |
| | ∞J∆ D | aniel Res | earch Gro | oup ©(202 | 24) | | | |



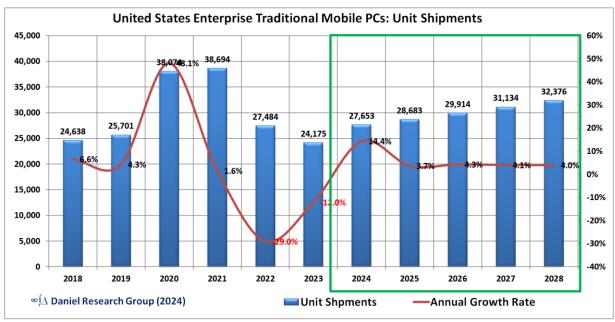
Enterprise Convertible

| Unit | ed State | s Enterpr | ise Conv | ertible Mo | bile PCs | | | |
|--------------------------------|----------|-----------|-----------|------------|----------|--------|----------------|-------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 5,165 | 6,162 | 6,883 | 7,649 | 8,435 | 9,252 | 10.7% | |
| AGR | -16.8% | 19.3% | 11.7% | 11.1% | 10.3% | 9.7% | | _ |
| Revenue (\$M) | 3,081 | 3,597 | 3,931 | 4,275 | 4,614 | 4,952 | 8.3% | |
| AGR | -27.4% | 16.7% | 9.3% | 8.7% | 7.9% | 7.3% | | _ |
| Average Price (\$) | 596 | 584 | 571 | 559 | 547 | 535 | -2.1% | li. |
| AGR | -12.7% | -2.1% | -2.1% | -2.1% | -2.1% | -2.1% | | IIII |
| Installed Base (K) | 14,521 | 15,874 | 17,382 | 19,060 | 20,911 | 22,942 | 9.6% | _= |
| AGR | 8.9% | 9.3% | 9.5% | 9.7% | 9.7% | 9.7% | | _ |
| Removal Age (Y) | 2.72 | 2.83 | 2.96 | 3.05 | 3.12 | 3.17 | 2.9% | _==1 |
| AGR | 17.6% | 3.9% | 4.7% | 3.0% | 2.3% | 1.6% | | _ |
| Average Installed Base Age (Y) | 3.05 | 3.24 | 3.35 | 3.41 | 3.44 | 3.46 | 1.6% | -11 |
| AGR | 11.0% | 6.1% | 3.5% | 1.9% | 0.9% | 0.3% | | _ |
| Replacement Cycle Length (Y) | 4.64 | 4.30 | 4.23 | 4.19 | 4.18 | 4.18 | -0.7% | |
| AGR | 9.0% | -7.4% | -1.5% | -1.0% | -0.4% | 0.0% | | |
| Units per Businesses (#) | 3.49 | 3.18 | 3.10 | 3.13 | 3.26 | 3.47 | 2.2% | |
| AGR | -15.1% | -9.1% | -2.3% | 0.8% | 4.2% | 6.3% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 61.5% | 72.5% | 81.3% | 87.8% | 92.2% | 95.1% | 33.7% | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(202 | 24) | | | |



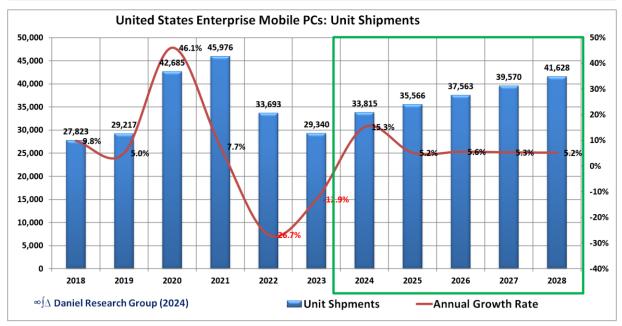
Enterprise Traditional

| | | | | | bile PCs | | |
|--------------------------------|----------------|-----------|-----------|----------|----------|---------|----------------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 |
| Unit Shipments (K) | 24,175 | 27,653 | 28,683 | 29,914 | 31,134 | 32,376 | 4.0% |
| AGR | -12.0% | 14.4% | 3.7% | 4.3% | 4.1% | 4.0% | |
| Revenue (\$M) | 16,440 | 19,001 | 19,913 | 20,984 | 22,066 | 23,185 | 5.1% |
| AGR | -18.2% | 15.6% | 4.8% | 5.4% | 5.2% | 5.1% | |
| Average Price (\$) | 680 | 687 | 694 | 701 | 709 | 716 | 1.0% |
| AGR | -7.0% | 1.0% | 1.0% | 1.0% | 1.0% | 1.0% | |
| Installed Base (K) | 93,528 | 99,254 | 104,703 | 109,964 | 115,047 | 119,950 | 4.8% |
| AGR | 4.8% | 6.1% | 5.5% | 5.0% | 4.6% | 4.3% | |
| Removal Age (Y) | 4.60 | 4.54 | 4.56 | 4.57 | 4.58 | 4.61 | 0.4% |
| AGR | 15.9% | -1.4% | 0.5% | 0.1% | 0.3% | 0.6% | |
| Average Installed Base Age (Y) | 4.06 | 4.05 | 4.05 | 4.05 | 4.06 | 4.07 | 0.1% |
| AGR | 1.3% | -0.4% | 0.0% | 0.2% | 0.2% | 0.2% | |
| Replacement Cycle Length (Y) | 5.69 | 5.53 | 5.51 | 5.46 | 5.42 | 5.37 | -0.7% |
| AGR | 49.9% | -2.9% | -0.4% | -0.8% | -0.8% | -0.9% | |
| Units per Businesses (#) | 17.62 | 18.09 | 18.85 | 19.41 | 20.02 | 20.64 | 3.4% |
| AGR | 0.8% | 2.7% | 4.2% | 3.0% | 3.1% | 3.1% | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 |
| Market Penetration (%) | 78.5% | 79.6% | 80.7% | 81.7% | 82.6% | 83.6% | 5.0% |
| | ∞∫∧ D : | aniel Res | earch Gro | oun @(20 | 24) | | |



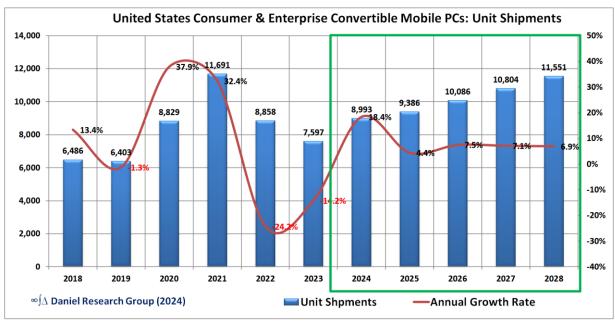
Enterprise Total

| | United | l States E | nterprise | Mobile P | Cs | | | |
|--------------------------------|---------|------------|-----------|-----------|---------|---------|----------------|----------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 29,340 | 33,815 | 35,566 | 37,563 | 39,570 | 41,628 | 5.3% | |
| AGR | -12.9% | 15.3% | 5.2% | 5.6% | 5.3% | 5.2% | | _= |
| Revenue (\$M) | 19,521 | 22,597 | 23.844 | 25,259 | 26.680 | 28,137 | 5.6% | _= |
| AGR | -19.8% | 15.8% | 5.5% | 5.9% | 5.6% | 5.5% | 3.3.2 | |
| Average Price (\$) | 665 | 668 | 670 | 672 | 674 | 676 | 0.3% | |
| AGR | -7.9% | 0.4% | 0.3% | 0.3% | 0.3% | 0.2% | 0.070 | _+1 |
| Installed Base (K) | 108,049 | 115,127 | 122,085 | 129,024 | 135,958 | 142,892 | 5.5% | -11 |
| AGR | 5.3% | 6.6% | 6.0% | 5.7% | 5.4% | 5.1% | | |
| Removal Age (Y) | 4.33 | 4.26 | 4.28 | 4.29 | 4.30 | 4.31 | 0.3% | |
| AGR | 15.1% | -1.6% | 0.5% | 0.1% | 0.3% | 0.4% | | |
| Average Installed Base Age (Y) | 3.92 | 3.93 | 3.93 | 3.94 | 3.95 | 3.95 | 0.2% | - 11 |
| AGR | 1.8% | 0.0% | 0.2% | 0.2% | 0.2% | 0.1% | | |
| Replacement Cycle Length (Y) | 5.52 | 5.31 | 5.27 | 5.21 | 5.17 | 5.12 | -0.9% | |
| AGR | 43.3% | -3.8% | -0.7% | -1.0% | -0.9% | -0.9% | | . |
| Units per Businesses (#) | 16.55 | 17.18 | 18.13 | 18.93 | 19.83 | 20.78 | 4.9% | _= |
| AGR | 1.9% | 3.8% | 5.5% | 4.4% | 4.7% | 4.8% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 96.6% | 97.2% | 97.8% | 98.2% | 98.6% | 98.9% | 2.3% | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(202 | 24) | | | |



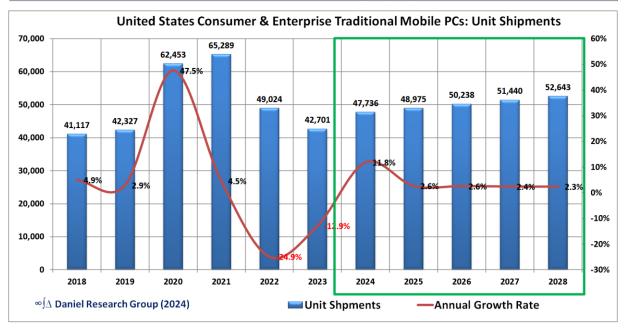
Total Convertible Mobile PCs

| United Sta | tes Cons | umer & E | nterprise | Convert | ible Mob | ile PCs | | |
|---------------------------------------|----------|-----------|-----------|----------------|----------|---------|----------------|-------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 7,597 | 8,993 | 9,386 | 10,086 | 10,804 | 11,551 | 6.5% | |
| AGR | -14.2% | 18.4% | 4.4% | 7.5% | 7.1% | 6.9% | | |
| Revenue (\$M) | 4,779 | 5,608 | 5,740 | 6,064 | 6,378 | 6,688 | 4.5% | |
| AGR | -24.6% | 17.4% | 2.3% | 5.6% | 5.2% | 4.9% | | |
| Average Price (\$) | 629 | 624 | 612 | 601 | 590 | 579 | -1.8% | III. |
| AGR | -12.1% | -0.9% | -1.9% | -1.7% | -1.8% | -1.9% | | |
| Installed Base (K) | 25,165 | 26,452 | 27,600 | 28,852 | 30,243 | 31,801 | 4.7% | |
| AGR | 3.1% | 5.1% | 4.3% | 4.5% | 4.8% | 5.2% | | _ |
| Removal Age (Y) | 3.21 | 3.31 | 3.47 | 3.55 | 3.61 | 3.63 | 2.3% | -11 |
| AGR | 14.8% | 3.1% | 4.9% | 2.4% | 1.5% | 0.6% | | |
| Average Installed Base Age (Y) | 3.43 | 3.60 | 3.71 | 3.77 | 3.78 | 3.77 | 1.2% | |
| AGR | 9.8% | 4.7% | 3.2% | 1.5% | 0.4% | -0.3% | | |
| Replacement Cycle Length (Y) | 4.68 | 4.43 | 4.35 | 4.27 | 4.21 | 4.18 | -1.4% | |
| AGR | 5.5% | -5.3% | -1.9% | -1.9% | -1.2% | -0.7% | | |
| Units per Households & Businesses (#) | 1.70 | 1.70 | 1.74 | 1.82 | 1.92 | 2.05 | 4.9% | _ |
| AGR | -0.3% | -0.1% | 2.7% | 4.1% | 5.7% | 7.0% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 10.6% | 11.0% | 11.1% | 11.0% | 10.9% | 10.6% | 0.0% | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(202 | 24) | | | |



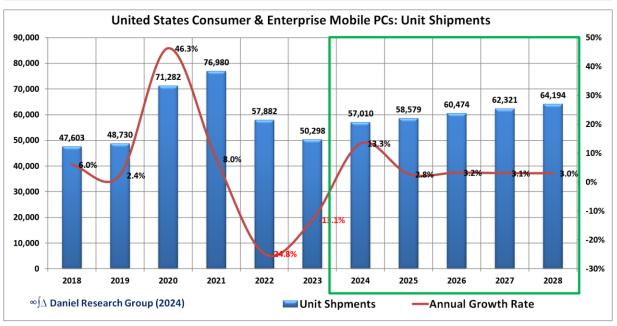
Total Traditional Mobile PCs

| United Sta | ates Con | sumer & | Enterpris | e Traditio | nal Mobi | le PCs | | |
|---------------------------------------|----------|-----------|-----------|------------|----------|---------|----------------|-------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 42,701 | 47,736 | 48,975 | 50,238 | 51,440 | 52,643 | 2.5% | |
| AGR | -12.9% | 11.8% | 2.6% | 2.6% | 2.4% | 2.3% | | _ |
| Revenue (\$M) | 38,317 | 44,579 | 47,634 | 50,754 | 53,954 | 57,294 | 6.5% | |
| AGR | -16.2% | 16.3% | 6.9% | 6.6% | 6.3% | 6.2% | | |
| Average Price (\$) | 897 | 934 | 973 | 1,010 | 1,049 | 1,088 | 3.9% | |
| AGR | -3.8% | 4.1% | 4.1% | 3.9% | 3.8% | 3.8% | | |
| Installed Base (K) | 183,367 | 189,177 | 194,462 | 199,204 | 203,513 | 207,480 | 2.3% | |
| AGR | 2.1% | 3.2% | 2.8% | 2.4% | 2.2% | 1.9% | | _ |
| Removal Age (Y) | 4.72 | 4.72 | 4.78 | 4.82 | 4.86 | 4.90 | 0.9% | |
| AGR | 12.0% | 0.0% | 1.3% | 0.9% | 0.8% | 0.7% | | |
| Average Installed Base Age (Y) | 4.13 | 4.18 | 4.22 | 4.24 | 4.26 | 4.26 | 0.5% | -11 |
| AGR | 3.2% | 1.2% | 0.9% | 0.6% | 0.4% | 0.1% | | _ |
| Replacement Cycle Length (Y) | 5.71 | 5.51 | 5.45 | 5.38 | 5.32 | 5.26 | -1.2% | 1. |
| AGR | 27.3% | -3.4% | -1.1% | -1.3% | -1.1% | -1.0% | | |
| Units per Households & Businesses (#) | 1.93 | 1.98 | 2.04 | 2.10 | 2.16 | 2.22 | 2.9% | - |
| AGR | 2.4% | 2.9% | 2.9% | 2.9% | 2.9% | 2.9% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 68.1% | 67.6% | 66.9% | 66.0% | 65.0% | 63.8% | -4.3% | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(20) | 24) | | | |



Total Mobile PC

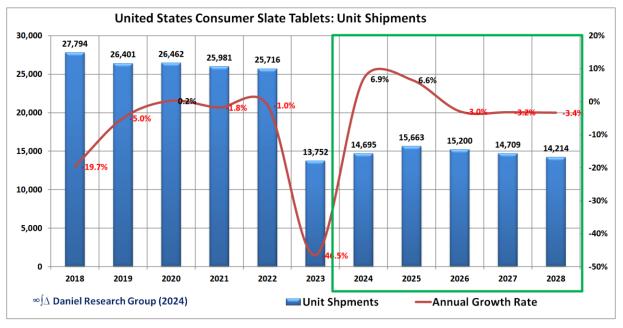
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|---------------------------------------|---------|-----------|-----------|----------|------------|---------|----------------|-------|
| Unit | | | ner & Ent | | | | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 50,298 | 57,010 | 58,579 | 60,474 | 62,321 | 64,194 | 3.0% | |
| AGR | -13.1% | 13.3% | 2.8% | 3.2% | 3.1% | 3.0% | | _ |
| Revenue (\$M) | 43,096 | 50,421 | 53,560 | 56,950 | 60,401 | 63,982 | 6.1% | |
| AGR | -17.3% | 17.0% | 6.2% | 6.3% | 6.1% | 5.9% | | |
| Average Price (\$) | 857 | 884 | 914 | 942 | 969 | 997 | 3.0% | -1 |
| AGR | -4.8% | 3.2% | 3.4% | 3.0% | 2.9% | 2.8% | | |
| Installed Base (K) | 208,532 | 215,667 | 222,123 | 228,129 | 233,829 | 239,344 | 2.6% | |
| AGR | 2.2% | 3.4% | 3.0% | 2.7% | 2.5% | 2.4% | | |
| Removal Age (Y) | 4.50 | 4.50 | 4.57 | 4.61 | 4.65 | 4.68 | 1.0% | -11 |
| AGR | 11.8% | -0.1% | 1.6% | 1.0% | 0.8% | 0.6% | | |
| Average Installed Base Age (Y) | 4.04 | 4.10 | 4.14 | 4.17 | 4.18 | 4.18 | 0.5% | |
| AGR | 3.8% | 1.4% | 1.1% | 0.7% | 0.3% | 0.0% | | |
| Replacement Cycle Length (Y) | 5.55 | 5.32 | 5.26 | 5.19 | 5.13 | 5.08 | -1.2% | L |
| AGR | 24.0% | -4.1% | -1.2% | -1.4% | -1.1% | -1.0% | | |
| Jnits per Households & Businesses (#) | 2.05 | 2.12 | 2.18 | 2.26 | 2.34 | 2.42 | 3.4% | _ |
| AGR | 2.7% | 3.2% | 3.3% | 3.4% | 3.5% | 3.6% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 72.8% | 72.2% | 71.4% | 70.3% | 69.0% | 67.7% | -5.1% | |
| | ∞∫∧ Da | aniel Res | earch Gro | oup ©(20 | 24) | | | |



Tablets

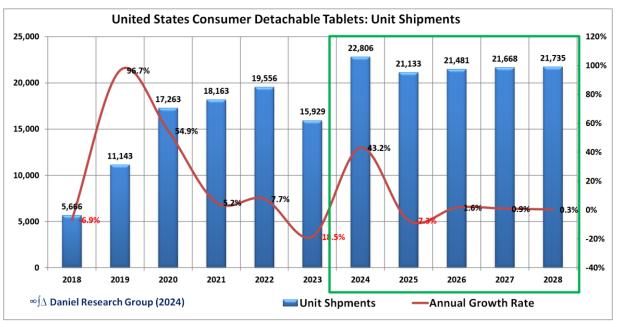
Consumer Slate

| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
|--------------------------------|---------|-----------|----------|-----------|--------|--------|----------------|-------|
| Unit Shipmonts (K) | 13,752 | 14,695 | 15,663 | 15,200 | 14,709 | 14,214 | -0.8% | Heliu |
| Unit Shipments (K) | , | , | , | , | , | , | -0.0% | |
| AGR | -46.5% | 6.9% | 6.6% | -3.0% | -3.2% | -3.4% | | |
| Revenue (\$M) | 2,911 | 3,363 | 3,891 | 4,109 | 4,339 | 4,585 | 8.1% | |
| AGR | -36.7% | 15.6% | 15.7% | 5.6% | 5.6% | 5.7% | | _ |
| Average Price (\$) | 212 | 229 | 248 | 270 | 295 | 323 | 9.0% | |
| AGR | 18.4% | 8.1% | 8.5% | 8.8% | 9.1% | 9.3% | | |
| Installed Base (K) | 117,820 | 106,581 | 97,113 | 88,452 | 80,836 | 74,267 | -8.6% | |
| AGR | -10.7% | -9.5% | -8.9% | -8.9% | -8.6% | -8.1% | | Ш. |
| Removal Age (Y) | 6.25 | 6.53 | 6.74 | 6.85 | 6.82 | 6.68 | 0.6% | |
| AGR | 14.2% | 4.4% | 3.2% | 1.7% | -0.6% | -2.0% | | _1111 |
| Average Installed Base Age (Y) | 5.30 | 5.51 | 5.57 | 5.53 | 5.45 | 5.34 | -0.8% | |
| AGR | 7.1% | 4.0% | 0.9% | -0.6% | -1.5% | -2.0% | | |
| Replacement Cycle Length (Y) | 5.23 | 5.11 | 4.86 | 4.71 | 4.62 | 4.57 | -2.7% | |
| AGR | 3.6% | -2.3% | -4.8% | -3.2% | -1.8% | -1.0% | | Ш. |
| Units per Households (#) | 1.48 | 1.33 | 1.20 | 1.08 | 1.00 | 1.00 | -6.9% | |
| AGR | -11.8% | -10.4% | -9.6% | -9.7% | -7.8% | | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 59.7% | 59.7% | 59.6% | 59.6% | 58.6% | 53.3% | | Ш |
| , , | ∞∫∧ D: | aniel Res | earch Gr | oup @(201 | 24) | | | |



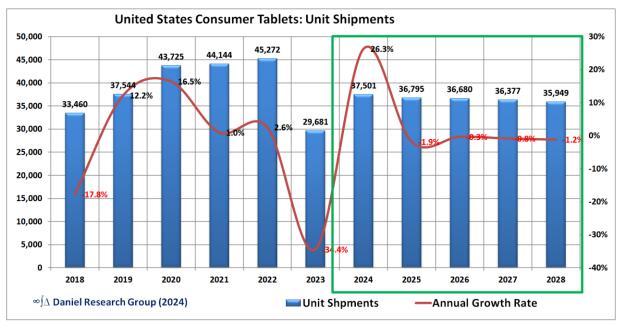
Consumer Detachable

| U | nited Sta | tes Cons | umer Det | achable [*] | Tablets | | | |
|--------------------------------|-----------|-----------|-----------|----------------------|---------|--------|----------------|------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Tren |
| Unit Shipments (K) | 15,929 | 22,806 | 21,133 | 21,481 | 21,668 | 21,735 | -1.2% | |
| AGR | -18.5% | 43.2% | -7.3% | 1.6% | 0.9% | 0.3% | | _ |
| Revenue (\$M) | 10,781 | 15,352 | 14,149 | 14,305 | 14,352 | 14,319 | -1.7% | |
| AGR | -20.3% | 42.4% | -7.8% | 1.1% | 0.3% | -0.2% | | _ |
| Average Price (\$) | 677 | 673 | 670 | 666 | 662 | 659 | -0.5% | li. |
| AGR | -2.2% | -0.5% | -0.5% | -0.5% | -0.5% | -0.5% | | |
| Installed Base (K) | 57,921 | 63,752 | 67,855 | 71,613 | 75,143 | 78,426 | 5.3% | _ |
| AGR | 8.4% | 10.1% | 6.4% | 5.5% | 4.9% | 4.4% | | _ 1 |
| Removal Age (Y) | 3.24 | 3.12 | 3.44 | 3.70 | 3.89 | 4.11 | 7.2% | |
| AGR | 11.3% | -3.9% | 10.5% | 7.4% | 5.3% | 5.7% | | |
| Average Installed Base Age (Y) | 3.24 | 3.38 | 3.56 | 3.71 | 3.83 | 3.94 | 3.9% | |
| AGR | 11.4% | 4.3% | 5.4% | 4.1% | 3.4% | 2.8% | | _ |
| Replacement Cycle Length (Y) | 6.06 | 4.76 | 4.98 | 5.04 | 5.14 | 5.25 | 2.5% | |
| AGR | -14.4% | -21.6% | 4.8% | 1.1% | 2.0% | 2.1% | | _ |
| Units per Households (#) | 2.33 | 2.33 | 2.25 | 2.17 | 2.08 | 1.99 | -3.9% | Ш |
| AGR | -2.1% | -0.2% | -3.2% | -3.8% | -4.1% | -4.4% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Tre |
| Market Penetration (%) | 18.7% | 20.4% | 22.2% | 24.2% | 26.2% | 28.3% | 9.6% | = |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(202 | 24) | | | |



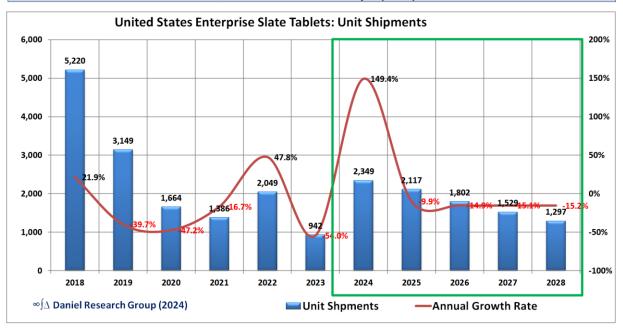
Consumer Total

| | Unite | ed States | Consum | er Tablet | S | | | |
|--------------------------------|---------|-----------|---------|-----------|---------|---------|----------------|----------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Tren |
| Unit Shipments (K) | 29,681 | 37,501 | 36,795 | 36,680 | 36,377 | 35,949 | -1.1% | |
| AGR | -34.4% | 26.3% | -1.9% | -0.3% | -0.8% | -1.2% | | _ |
| Revenue (\$M) | 13,691 | 18,715 | 18,040 | 18,414 | 18,691 | 18,904 | 0.3% | |
| AGR | -24.5% | 36.7% | -3.6% | 2.1% | 1.5% | 1.1% | | _ |
| Average Price (\$) | 461 | 499 | 490 | 502 | 514 | 526 | 1.3% | - |
| AGR | 15.2% | 8.2% | -1.8% | 2.4% | 2.3% | 2.3% | | |
| Installed Base (K) | 175,741 | 170,333 | 164,968 | 160,065 | 155,979 | 152,693 | -2.7% | II. |
| AGR | -5.2% | -3.1% | -3.1% | -3.0% | -2.6% | -2.1% | | |
| Removal Age (Y) | 5.39 | 5.29 | 5.46 | 5.52 | 5.49 | 5.44 | 0.7% | |
| AGR | 11.2% | -1.7% | 3.2% | 1.1% | -0.6% | -0.9% | | |
| Average Installed Base Age (Y) | 4.64 | 4.70 | 4.72 | 4.69 | 4.65 | 4.60 | -0.5% | |
| AGR | 5.9% | 1.4% | 0.3% | -0.6% | -0.9% | -0.9% | | |
| Replacement Cycle Length (Y) | 5.47 | 4.97 | 4.91 | 4.85 | 4.85 | 4.89 | -0.4% | |
| AGR | -0.1% | -9.2% | -1.1% | -1.3% | 0.1% | 0.8% | | I |
| Units per Households (#) | 1.91 | 1.81 | 1.72 | 1.63 | 1.58 | 1.62 | -2.7% | <u> </u> |
| AGR | -7.5% | -5.2% | -5.2% | -5.1% | -3.4% | 3.0% | | |
| Market Denetration (9/) | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | |
| Market Penetration (%) | 69.1% | 69.9% | 70.8% | 71.7% | 71.7% | 67.5% | -1.6% | |



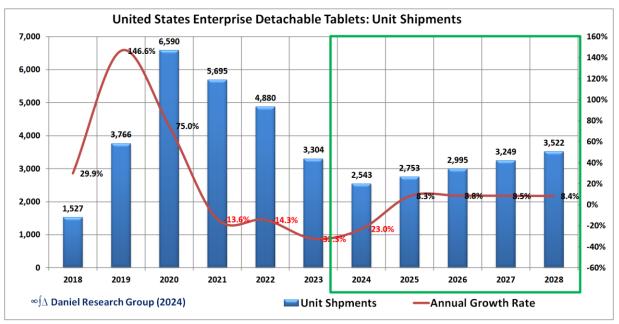
Enterprise Slate

| | United | States Er | nterprise : | Slate Tab | lets | | | |
|--------------------------------|--------|-----------|----------------------|-----------|--------|--------|----------------|------------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 942 | 2,349 | 2,117 | 1,802 | 1,529 | 1,297 | -13.8% | |
| AGR | -54.0% | 149.4% | -9.9% | -14.9% | -15.1% | -15.2% | | _ |
| Revenue (\$M) | 300 | 736 | 652 | 546 | 456 | 380 | -15.2% | The second |
| AGR | -63.6% | 145.2% | -11.4% | -16.3% | -16.5% | -16.6% | | _ |
| Average Price (\$) | 319 | 313 | 308 | 303 | 298 | 293 | -1.7% | l |
| AGR | -20.8% | -1.7% | -1.7% | -1.7% | -1.7% | -1.7% | | llı. |
| Installed Base (K) | 12,344 | 10,818 | 9,548 | 8,460 | 7,546 | 6,862 | -10.8% | |
| AGR | -13.7% | -12.4% | -11.7% | -11.4% | -10.8% | -9.1% | | llı. |
| Removal Age (Y) | 7.01 | 6.31 | 6.48 | 6.69 | 6.89 | 6.88 | 2.2% | |
| AGR | 13.6% | -10.0% | 2.7% | 3.3% | 3.0% | -0.1% | | _ |
| Average Installed Base Age (Y) | 6.02 | 5.97 | 5.82 | 5.63 | 5.40 | 5.24 | -3.2% | |
| AGR | 8.5% | -0.9% | -2.5% | -3.4% | -4.0% | -3.0% | | |
| Replacement Cycle Length (Y) | 5.26 | 3.79 | 3.82 | 3.93 | 4.09 | 4.47 | 4.2% | |
| AGR | -2.8% | -27.8% | 0.7% | 2.8% | 4.1% | 9.2% | | |
| Units per Businesses (#) | 6.73 | 5.28 | 4.27 | 3.45 | 2.84 | 2.39 | -18.0% | |
| AGR | -23.4% | -21.5% | -19.1% | -19.2% | -17.9% | -15.8% | | |
| | 2023 | 2024 | 2025 32.4% | 2026 | 2027 | 2028 | Change '20-'25 | Tren |
| Market Penetration (%) | 27.1% | 29.7% | | 35.3% | 38.3% | 41.3% | 14.2% | = |



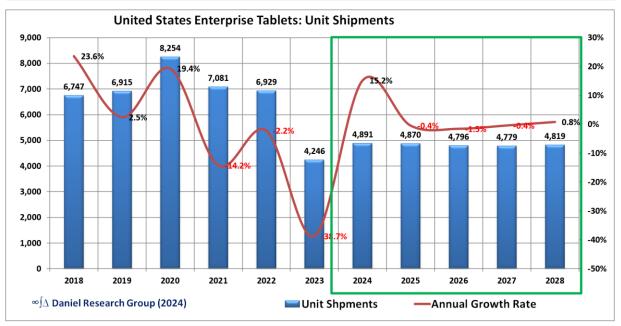
Enterprise Detachable

| U | nited Sta | tes Enter | prise Det | achable [*] | Tablets | | | |
|--------------------------------|-----------|-----------|-----------|----------------------|---------|--------|----------------|----------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Tren |
| Unit Shipments (K) | 3,304 | 2,543 | 2,753 | 2,995 | 3,249 | 3,522 | 8.5% | |
| AGR | -32.3% | -23.0% | 8.3% | 8.8% | 8.5% | 8.4% | | |
| Revenue (\$M) | 2,381 | 1,799 | 1,912 | 2,041 | 2,174 | 2,313 | 6.5% | |
| AGR | -25.4% | -24.4% | 6.3% | 6.8% | 6.5% | 6.4% | | _ = |
| Average Price (\$) | 721 | 707 | 694 | 682 | 669 | 657 | -1.8% | 1 |
| AGR | 10.2% | -1.8% | -1.8% | -1.8% | -1.8% | -1.8% | | Ш |
| Installed Base (K) | 9,350 | 10,449 | 11,225 | 11,714 | 11,969 | 12,040 | 3.6% | |
| AGR | 10.3% | 11.8% | 7.4% | 4.4% | 2.2% | 0.6% | | |
| Removal Age (Y) | 2.60 | 3.44 | 3.70 | 3.91 | 4.04 | 4.09 | 4.4% | _= |
| AGR | 33.5% | 32.2% | 7.7% | 5.5% | 3.4% | 1.3% | | _ |
| Average Installed Base Age (Y) | 3.00 | 3.35 | 3.64 | 3.87 | 4.03 | 4.12 | 5.3% | .1 |
| AGR | 12.6% | 11.6% | 8.7% | 6.2% | 4.1% | 2.3% | | _П |
| Replacement Cycle Length (Y) | 4.85 | 8.24 | 6.68 | 5.67 | 5.00 | 4.49 | -14.1% | 1 |
| AGR | 63.9% | 70.0% | -19.0% | -15.0% | -11.9% | -10.2% | | _ |
| Units per Businesses (#) | 11.68 | 10.03 | 8.53 | 7.08 | 5.87 | 4.88 | -16.5% | . |
| AGR | -16.4% | -14.1% | -14.9% | -17.0% | -17.2% | -16.9% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Tre |
| Market Penetration (%) | 11.8% | 15.1% | 19.1% | 23.8% | 29.3% | 35.5% | 23.7% | = |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(202 | 24) | | | |



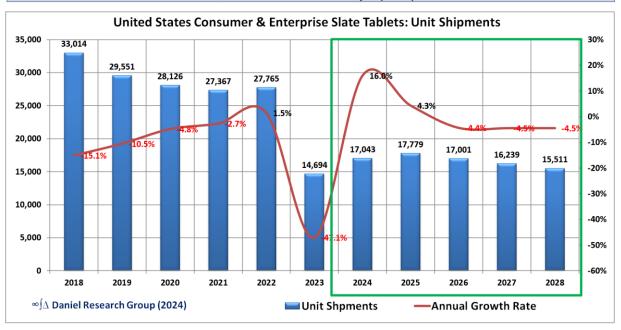
Enterprise Total

| | Unite | ed States | Enterpris | se Tablet | s | | | |
|--------------------------------|--------|-----------|-----------|-----------|--------|--------|----------------|-------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 4,246 | 4,891 | 4,870 | 4,796 | 4,779 | 4,819 | -0.4% | |
| AGR | -38.7% | 15.2% | -0.4% | -1.5% | -0.4% | 0.8% | | |
| Revenue (\$M) | 2,681 | 2,535 | 2,564 | 2,587 | 2,630 | 2,693 | 1.5% | |
| ÀGR | -33.2% | -5.5% | 1.2% | 0.9% | 1.7% | 2.4% | | |
| Average Price (\$) | 631 | 518 | 527 | 539 | 550 | 559 | 1.9% | |
| AGR | 9.0% | -17.9% | 1.6% | 2.4% | 2.0% | 1.6% | | |
| Installed Base (K) | 21,694 | 21,267 | 20,773 | 20,173 | 19,514 | 18,902 | -2.9% | |
| AGR | -4.8% | -2.0% | -2.3% | -2.9% | -3.3% | -3.1% | | |
| Removal Age (Y) | 4.80 | 4.90 | 5.05 | 5.17 | 5.21 | 5.11 | 1.0% | |
| AGR | 20.8% | 2.2% | 3.0% | 2.3% | 0.9% | -2.0% | | _ |
| Average Installed Base Age (Y) | 4.40 | 4.51 | 4.57 | 4.59 | 4.57 | 4.54 | 0.2% | _ |
| AGR | 6.6% | 2.5% | 1.4% | 0.5% | -0.4% | -0.7% | | _ |
| Replacement Cycle Length (Y) | 5.07 | 5.00 | 4.87 | 4.74 | 4.59 | 4.48 | -2.7% | li. |
| AGR | 26.5% | -1.4% | -2.5% | -2.7% | -3.2% | -2.4% | | |
| Units per Businesses (#) | 9.71 | 8.50 | 7.60 | 6.73 | 6.00 | 5.40 | -10.7% | la. |
| AGR | -15.8% | -12.5% | -10.6% | -11.4% | -10.9% | -10.1% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Tren |
| Market Penetration (%) | 33.0% | 36.3% | 39.7% | 43.2% | 46.7% | 50.3% | 17.3% | |



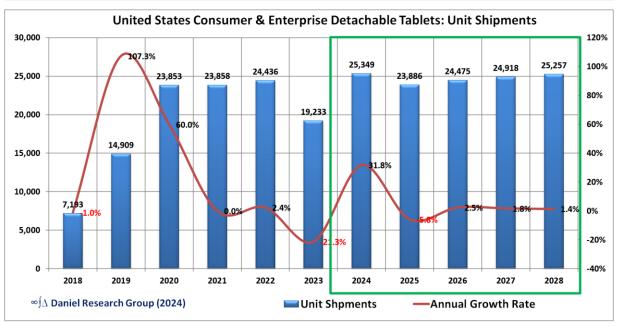
Total Slate

| Unite | d States | Consum | er & Ente | rprise Sla | ate Tablet | s | | |
|---------------------------------------|----------|-----------|-----------|------------|------------|--------|----------------|---------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 14,694 | 17,043 | 17,779 | 17,001 | 16,239 | 15,511 | -2.3% | |
| AGR | -47.1% | 16.0% | 4.3% | -4.4% | -4.5% | -4.5% | | |
| Revenue (\$M) | 3,211 | 4,099 | 4,543 | 4,655 | 4,795 | 4,965 | 4.9% | _== |
| AGR | -40.8% | 27.7% | 10.8% | 2.5% | 3.0% | 3.5% | | |
| Average Price (\$) | 219 | 241 | 256 | 274 | 295 | 320 | 7.4% | _1 |
| AGR | 11.9% | 10.1% | 6.2% | 7.2% | 7.8% | 8.4% | | |
| Installed Base (K) | 130,164 | 117,399 | 106,661 | 96,912 | 88,381 | 81,129 | -8.8% | la_ |
| AGR | -11.0% | -9.8% | -9.1% | -9.1% | -8.8% | -8.2% | | IIII. |
| Removal Age (Y) | 6.33 | 6.50 | 6.71 | 6.84 | 6.82 | 6.70 | 0.7% | |
| AGR | 14.1% | 2.8% | 3.2% | 1.9% | -0.2% | -1.9% | | _ |
| Average Installed Base Age (Y) | 5.37 | 5.55 | 5.59 | 5.54 | 5.44 | 5.33 | -1.0% | |
| AGR | 7.2% | 3.5% | 0.6% | -0.9% | -1.8% | -2.1% | | - |
| Replacement Cycle Length (Y) | 5.23 | 4.94 | 4.74 | 4.62 | 4.57 | 4.56 | -2.0% | I. |
| AGR | 3.0% | -5.6% | -4.0% | -2.5% | -1.2% | -0.1% | | |
| Jnits per Households & Businesses (#) | 1.60 | 1.43 | 1.28 | 1.15 | 1.06 | 1.05 | -7.4% | |
| AGR | -12.3% | -10.9% | -10.1% | -10.1% | -8.3% | -0.6% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 58.2% | 58.2% | 58.3% | 58.4% | 57.6% | 52.8% | -5.4% | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(202 | 24) | | | |



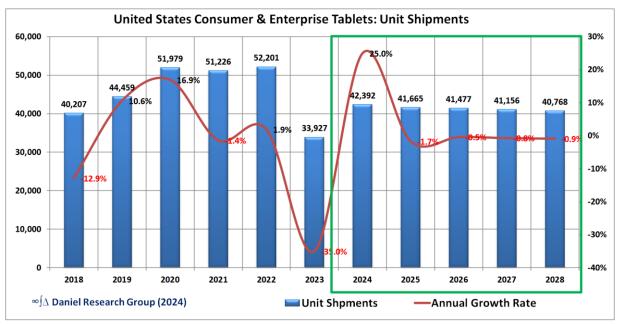
Total Detachable

| ,,,, | | | | | | | | |
|---------------------------------------|----------|-----------|------------|-----------|----------|--------|----------------|-------|
| United S | tates Co | nsumer 8 | & Enterpri | se Detac | hable Ta | blets | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 19,233 | 25,349 | 23,886 | 24,475 | 24,918 | 25,257 | -0.1% | |
| AGR | -21.3% | 31.8% | -5.8% | 2.5% | 1.8% | 1.4% | | _ |
| Revenue (\$M) | 13,162 | 17,151 | 16,061 | 16,346 | 16,526 | 16,632 | -0.8% | II |
| AGR | -21.3% | 30.3% | -6.4% | 1.8% | 1.1% | 0.6% | | |
| Average Price (\$) | 684 | 677 | 672 | 668 | 663 | 659 | -0.7% | l. |
| AGR | 0.0% | -1.1% | -0.6% | -0.7% | -0.7% | -0.7% | | IIII. |
| Installed Base (K) | 67,271 | 74,201 | 79,080 | 83,326 | 87,112 | 90,465 | 5.1% | |
| AGR | 8.7% | 10.3% | 6.6% | 5.4% | 4.5% | 3.8% | | _ |
| Removal Age (Y) | 3.10 | 3.12 | 3.45 | 3.70 | 3.90 | 4.10 | 7.1% | -11 |
| AGR | 17.5% | 0.8% | 10.6% | 7.4% | 5.3% | 5.2% | | |
| Average Installed Base Age (Y) | 3.18 | 3.35 | 3.56 | 3.72 | 3.85 | 3.96 | 4.3% | _= |
| AGR | 12.1% | 5.6% | 6.1% | 4.6% | 3.6% | 2.8% | | |
| Replacement Cycle Length (Y) | 5.85 | 5.03 | 5.16 | 5.12 | 5.12 | 5.13 | 0.5% | |
| AGR | 2.3% | -14.0% | 2.6% | -0.8% | 0.1% | 0.2% | | |
| Jnits per Households & Businesses (#) | 2.62 | 2.61 | 2.52 | 2.40 | 2.28 | 2.16 | -4.6% | III. |
| AGR | -2.4% | -0.5% | -3.6% | -4.5% | -5.0% | -5.4% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 18.4% | 20.1% | 22.1% | 24.1% | 26.3% | 28.7% | 10.3% | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(202 | 24) | | | |



Total Tablets

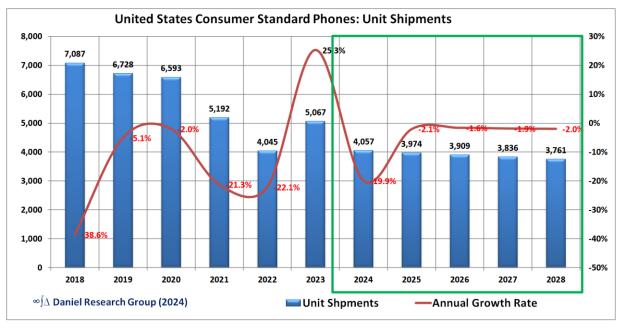
| United States Consumer & Enterprise Tablets | | | | | | | | | | |
|---|---------|-----------|-----------|----------|---------|---------|----------------|-------|--|--|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend | | |
| Unit Shipments (K) | 33,927 | 42,392 | 41,665 | 41,477 | 41,156 | 40,768 | -1.0% | | | |
| AGR | -35.0% | 25.0% | -1.7% | -0.5% | -0.8% | -0.9% | | _ | | |
| Revenue (\$M) | 16,372 | 21,250 | 20,604 | 21,001 | 21,321 | 21,597 | 0.4% | | | |
| AGR | -26.1% | 29.8% | -3.0% | 1.9% | 1.5% | 1.3% | | _ | | |
| Average Price (\$) | 483 | 501 | 495 | 506 | 518 | 530 | 1.4% | | | |
| AGR | 13.7% | 3.9% | -1.4% | 2.4% | 2.3% | 2.3% | | _ | | |
| Installed Base (K) | 197,435 | 191,601 | 185,741 | 180,238 | 175,494 | 171,595 | -2.7% | li. | | |
| AGR | -5.1% | -3.0% | -3.1% | -3.0% | -2.6% | -2.2% | | | | |
| Removal Age (Y) | 5.30 | 5.24 | 5.40 | 5.47 | 5.45 | 5.40 | 0.8% | -11- | | |
| AGR | 12.5% | -1.3% | 3.2% | 1.3% | -0.4% | -1.0% | | | | |
| Average Installed Base Age (Y) | 4.60 | 4.68 | 4.70 | 4.67 | 4.64 | 4.60 | -0.4% | | | |
| AGR | 6.0% | 1.6% | 0.4% | -0.5% | -0.8% | -0.8% | | _ | | |
| Replacement Cycle Length (Y) | 5.43 | 4.97 | 4.91 | 4.84 | 4.82 | 4.84 | -0.7% | | | |
| AĞR | 3.3% | -8.3% | -1.3% | -1.5% | -0.3% | 0.4% | | | | |
| Units per Households & Businesses (#) | 2.10 | 1.99 | 1.88 | 1.78 | 1.72 | 1.76 | -3.0% | I. | | |
| AGR | -7.6% | -5.3% | -5.3% | -5.3% | -3.7% | 2.5% | | | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend | | |
| Market Penetration (%) | 67.3% | 68.3% | 69.3% | 70.3% | 70.5% | 66.7% | -0.6% | | | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(20 | 24) | | | | | |



Mobile Phones

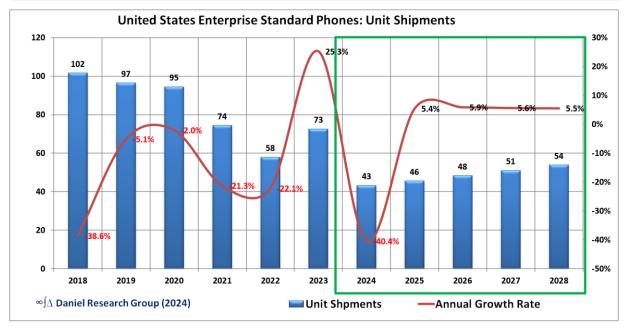
Consumer Standard

| <u></u> | Jnited St | | | | | | | |
|--------------------------------|-----------|-----------|-----------|-----------|--------|--------|----------------|------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Tren |
| Unit Shipments (K) | 5,067 | 4,057 | 3,974 | 3,909 | 3,836 | 3,761 | -1.9% | |
| AGR | 25.3% | -19.9% | -2.1% | -1.6% | -1.9% | -2.0% | | |
| Revenue (\$M) | 349 | 285 | 285 | 286 | 287 | 288 | 0.2% | |
| AGR | 7.5% | -18.3% | 0.0% | 0.4% | 0.3% | 0.2% | | |
| Average Price (\$) | 69 | 70 | 72 | 73 | 75 | 77 | 2.1% | |
| AGR | -14.2% | 2.0% | 2.1% | 2.1% | 2.2% | 2.2% | | _=[|
| Installed Base (K) | 89,887 | 69,684 | 54,010 | 43,130 | 35,987 | 31,570 | -18.0% | |
| AGR | -20.1% | -22.5% | -22.5% | -20.1% | -16.6% | -12.3% | | Ш |
| Removal Age (Y) | 12.40 | 12.71 | 12.55 | 12.07 | 11.34 | 10.35 | -5.0% | |
| AGR | -0.2% | 2.5% | -1.3% | -3.8% | -6.0% | -8.7% | | Ш |
| Average Installed Base Age (Y) | 9.82 | 9.59 | 9.17 | 8.69 | 8.26 | 7.99 | -4.5% | 11. |
| AGR | -0.3% | -2.3% | -4.4% | -5.3% | -5.0% | -3.2% | | Ш |
| Replacement Cycle Length (Y) | 4.25 | 3.87 | 3.75 | 3.92 | 4.28 | 4.86 | 5.8% | |
| AGR | -7.5% | -9.0% | -3.2% | 4.5% | 9.2% | 13.6% | | |
| Units per Households (#) | 5.43 | 5.05 | 4.72 | 4.56 | 4.62 | 4.58 | -2.4% | |
| AGR | -4.9% | -7.0% | -6.5% | -3.4% | 1.3% | -0.8% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Tre |
| Market Penetration (%) | 12.5% | 10.3% | 8.4% | 6.9% | 5.6% | 5.0% | -7.5% | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(202 | 24) | | | |



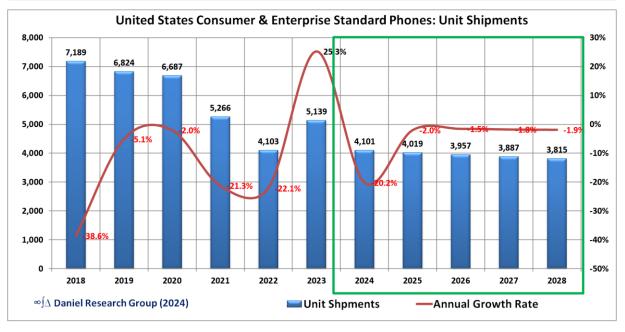
Enterprise Standard

| l | United States Enterprise Standard Phones | | | | | | | | | | |
|--------------------------------|--|-----------|-----------|-----------|--------|--------|----------------|--------|--|--|--|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend | | | |
| Unit Shipments (K) | 73 | 43 | 46 | 48 | 51 | 54 | 5.6% | | | | |
| AGR | 25.3% | -40.4% | 5.4% | 5.9% | 5.6% | 5.5% | | | | | |
| Revenue (\$M) | 27 | 17 | 19 | 22 | 24 | 27 | 12.1% | | | | |
| AGR | 7.5% | -36.6% | 12.0% | 12.5% | 12.1% | 11.9% | | | | | |
| Average Price (\$) | 373 | 397 | 421 | 447 | 475 | 504 | 6.2% | | | | |
| AGR | -14.2% | 6.3% | 6.3% | 6.2% | 6.1% | 6.1% | | 1 | | | |
| Installed Base (K) | 6,634 | 4,281 | 3,134 | 2,067 | 922 | 531 | -40.7% | | | | |
| AĞR | -29.5% | -35.5% | -26.8% | -34.0% | -55.4% | -42.4% | | III | | | |
| Removal Age (Y) | 13.84 | 14.15 | 13.84 | 14.18 | 14.51 | 13.86 | -0.5% | | | | |
| AGR | 1.6% | 2.2% | -2.2% | 2.5% | 2.3% | -4.5% | | _0_00_ | | | |
| Average Installed Base Age (Y) | 11.67 | 11.73 | 12.13 | 12.28 | 11.01 | 9.34 | -5.5% | | | | |
| AGR | 2.3% | 0.5% | 3.5% | 1.2% | -10.4% | -15.2% | | | | | |
| Replacement Cycle Length (Y) | 3.33 | 2.79 | 3.63 | 2.85 | 1.77 | 2.19 | -5.8% | - II- | | | |
| AGR | -11.4% | -16.2% | 30.1% | -21.3% | -37.9% | 23.8% | | | | | |
| Units per Businesses (#) | 37.93 | 34.05 | 35.45 | 33.05 | 20.97 | 17.22 | -15.7% | late. | | | |
| AGR | -2.8% | -10.2% | 4.1% | -6.8% | -36.6% | -17.9% | | | | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend | | | |
| Market Penetration (%) | 2.6% | 1.8% | 1.3% | 0.9% | 0.6% | 0.4% | -2.1% | II | | | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(202 | 24) | | | | | | |



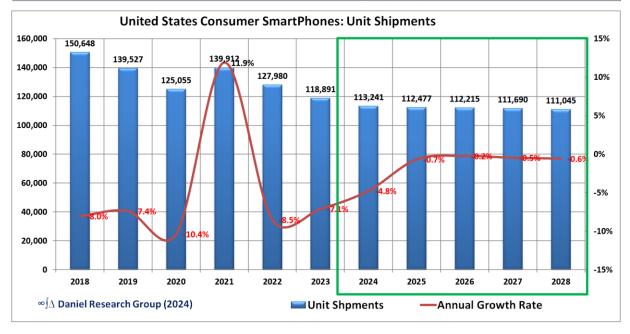
Total Standard

| United | States C | onsumer | & Enterp | rise Stan | dard Pho | nes | | |
|---------------------------------------|----------|-----------|-----------|-----------|----------|--------|----------------|-------------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 5,139 | 4,101 | 4,019 | 3,957 | 3,887 | 3,815 | -1.8% | |
| AGR | 25.3% | -20.2% | -2.0% | -1.5% | -1.8% | -1.9% | | I |
| Revenue (\$M) | 376 | 302 | 304 | 308 | 311 | 315 | 1.0% | |
| AGR | 7.5% | -19.6% | 0.6% | 1.2% | 1.1% | 1.1% | | |
| Average Price (\$) | 73 | 74 | 76 | 78 | 80 | 83 | 2.9% | |
| AGR | -14.2% | 0.7% | 2.7% | 2.8% | 2.9% | 3.0% | | |
| Installed Base (K) | 96,520 | 73,965 | 57,143 | 45,197 | 36,910 | 32,101 | -18.8% | - |
| AGR | -20.8% | -23.4% | -22.7% | -20.9% | -18.3% | -13.0% | | III |
| Removal Age (Y) | 12.53 | 12.85 | 12.62 | 12.22 | 11.70 | 10.54 | -4.8% | illi. |
| AGR | 0.0% | 2.5% | -1.8% | -3.2% | -4.3% | -9.9% | | |
| Average Installed Base Age (Y) | 9.95 | 9.72 | 9.34 | 8.86 | 8.32 | 8.00 | -4.7% | II. |
| AGR | -0.2% | -2.4% | -3.9% | -5.1% | -6.1% | -3.8% | | |
| Replacement Cycle Length (Y) | 4.17 | 3.77 | 3.74 | 3.84 | 4.03 | 4.72 | 5.8% | |
| AGR | -7.7% | -9.4% | -0.9% | 2.7% | 4.9% | 17.1% | | |
| Units per Households & Businesses (#) | 5.77 | 5.31 | 4.95 | 4.74 | 4.71 | 4.64 | -3.3% | I_ |
| AGR | -5.6% | -8.0% | -6.7% | -4.2% | -0.7% | -1.6% | | III. |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 12.0% | 9.9% | 8.1% | 6.6% | 5.4% | 4.7% | -7.2% | <u> </u> |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(202 | 24) | | | |



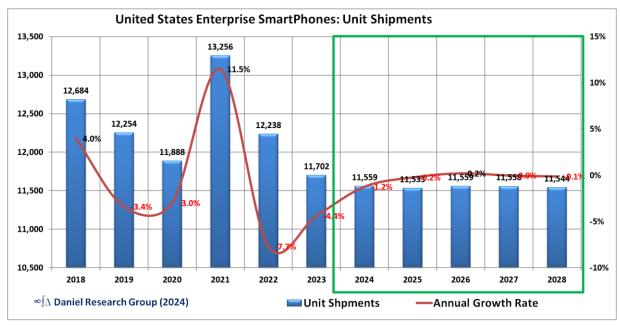
Consumer Smartphone

| • | United | States Co | onsumer | SmartPho | ones | | | |
|--------------------------------|---------|-----------|-----------|-----------|---------|---------|----------------|-------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 118,891 | 113,241 | 112,477 | 112,215 | 111,690 | 111,045 | -0.5% | |
| AGR | -7.1% | -4.8% | -0.7% | -0.2% | -0.5% | -0.6% | | line. |
| Revenue (\$M) | 97,070 | 93,397 | 93,709 | 94,441 | 94,955 | 95,366 | 0.5% | |
| AGR | 4.8% | -3.8% | 0.3% | 0.8% | 0.5% | 0.4% | | |
| Average Price (\$) | 816 | 825 | 833 | 842 | 850 | 859 | 1.0% | _= |
| AGR | 12.8% | 1.0% | 1.0% | 1.0% | 1.0% | 1.0% | | |
| Installed Base (K) | 540,376 | 542,398 | 538,564 | 530,904 | 522,035 | 509,641 | -1.5% | III. |
| AGR | 0.8% | 0.4% | -0.7% | -1.4% | -1.7% | -2.4% | | ШП |
| Removal Age (Y) | 4.19 | 4.60 | 5.08 | 5.37 | 5.46 | 5.74 | 5.7% | _== |
| AGR | 10.2% | 9.9% | 10.5% | 5.7% | 1.7% | 5.2% | | _ |
| Average Installed Base Age (Y) | 5.56 | 5.81 | 5.97 | 6.06 | 6.14 | 6.14 | 1.4% | -11 |
| AGR | 5.3% | 4.3% | 2.8% | 1.7% | 1.2% | 0.0% | | _ |
| Replacement Cycle Length (Y) | 5.72 | 5.88 | 5.63 | 5.43 | 5.33 | 5.13 | -3.3% | dia i |
| AGR | 3.6% | 2.8% | -4.2% | -3.6% | -1.8% | -3.8% | | Шъ |
| Units per Households (#) | 4.31 | 4.23 | 4.12 | 3.99 | 3.86 | 3.72 | -3.1% | II. |
| AGR | -2.2% | -2.0% | -2.6% | -3.1% | -3.1% | -3.7% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 94.2% | 95.5% | 96.5% | 97.3% | 97.9% | 98.4% | 4.2% | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(20) | 24) | | | |



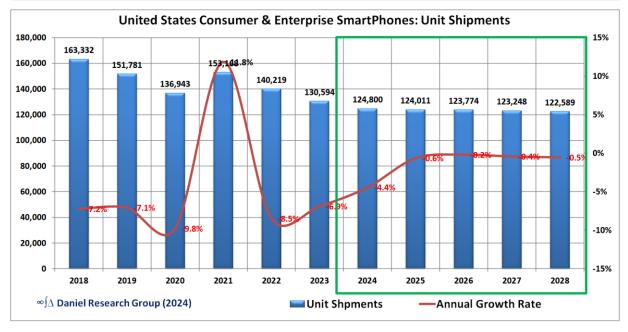
Enterprise Smartphone

| | United | States En | terprise S | SmartPho | nes | | | |
|--------------------------------|--------|-----------|------------|-----------|--------|--------|----------------|----------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 11,702 | 11,559 | 11,533 | 11,559 | 11,558 | 11,544 | 0.0% | |
| AGR | -4.4% | -1.2% | -0.2% | 0.2% | 0.0% | -0.1% | | I |
| Revenue (\$M) | 10,750 | 10,886 | 11,136 | 11,442 | 11,729 | 12,010 | 2.5% | |
| AGR | 5.9% | 1.3% | 2.3% | 2.7% | 2.5% | 2.4% | | |
| Average Price (\$) | 919 | 942 | 966 | 990 | 1,015 | 1,040 | 2.5% | |
| AGR | 10.7% | 2.5% | 2.5% | 2.5% | 2.5% | 2.5% | | |
| Installed Base (K) | 50,524 | 48,622 | 47,419 | 46,491 | 45,808 | 45,508 | -1.6% | |
| AGR | -4.3% | -3.8% | -2.5% | -2.0% | -1.5% | -0.7% | | |
| Removal Age (Y) | 6.13 | 6.12 | 5.65 | 5.42 | 5.21 | 4.87 | -5.5% | П. |
| AGR | 11.1% | -0.2% | -7.7% | -3.9% | -3.9% | -6.5% | | |
| Average Installed Base Age (Y) | 6.11 | 5.93 | 5.83 | 5.76 | 5.72 | 5.75 | -0.8% | I_ |
| AGR | -2.2% | -2.9% | -1.6% | -1.2% | -0.7% | 0.5% | | |
| Replacement Cycle Length (Y) | 4.62 | 4.61 | 4.72 | 4.72 | 4.74 | 4.84 | 1.2% | |
| AGR | -7.2% | -0.2% | 2.4% | 0.0% | 0.4% | 2.1% | | |
| Units per Businesses (#) | 51.24 | 57.82 | 67.76 | 79.49 | 94.48 | 113.81 | 18.4% | - |
| AGR | 11.1% | 12.8% | 17.2% | 17.3% | 18.9% | 20.5% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | |
| Market Penetration (%) | 14.6% | 12.2% | 10.2% | 8.4% | 7.0% | 5.7% | -8.8% | III |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(202 | 24) | | | |



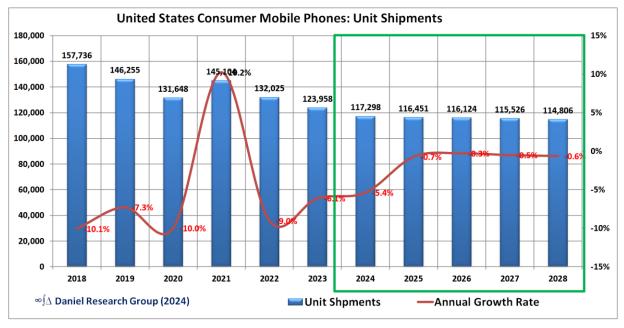
Total Smartphone

| Unite | d States | Consum | er & Ente | rprise Sm | nartPhone | es | | |
|---------------------------------------|----------|-----------|-----------|-----------|-----------|---------|----------------|-------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 130,594 | 124,800 | 124,011 | 123,774 | 123,248 | 122,589 | -0.4% | |
| AGR | -6.9% | -4.4% | -0.6% | -0.2% | -0.4% | -0.5% | | l |
| Revenue (\$M) | 107,820 | 104,283 | 104,845 | 105,883 | 106,684 | 107,376 | 0.7% | |
| AGR | 4.9% | -3.3% | 0.5% | 1.0% | 0.8% | 0.6% | | IIII |
| Average Price (\$) | 826 | 836 | 845 | 855 | 866 | 876 | 1.2% | |
| AGR | 12.6% | 1.2% | 1.2% | 1.2% | 1.2% | 1.2% | | 1111 |
| Installed Base (K) | 590,900 | 591,020 | 585,984 | 577,395 | 567,843 | 555,149 | -1.6% | III. |
| AĞR | 0.4% | 0.0% | -0.9% | -1.5% | -1.7% | -2.2% | | |
| Removal Age (Y) | 4.40 | 4.77 | 5.14 | 5.38 | 5.44 | 5.66 | 4.4% | |
| AGR | 10.7% | 8.3% | 7.8% | 4.6% | 1.2% | 4.2% | | _= |
| Average Installed Base Age (Y) | 5.61 | 5.81 | 5.95 | 6.04 | 6.10 | 6.10 | 1.2% | |
| AGR | 4.5% | 3.6% | 2.4% | 1.4% | 1.1% | 0.0% | | |
| Replacement Cycle Length (Y) | 5.60 | 5.74 | 5.54 | 5.36 | 5.28 | 5.10 | -2.9% | -1- |
| AGR | 2.4% | 2.5% | -3.5% | -3.2% | -1.6% | -3.3% | | IIII. |
| Units per Households & Businesses (#) | 4.68 | 4.58 | 4.46 | 4.32 | 4.19 | 4.04 | -3.1% | lı. |
| AGR | -2.5% | -2.2% | -2.7% | -3.1% | -3.1% | -3.5% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 90.4% | 91.4% | 92.3% | 93.0% | 93.5% | 94.0% | 3.6% | |
| | ∞∫∆ D | aniel Res | earch Gro | oup ©(202 | 24) | | | |



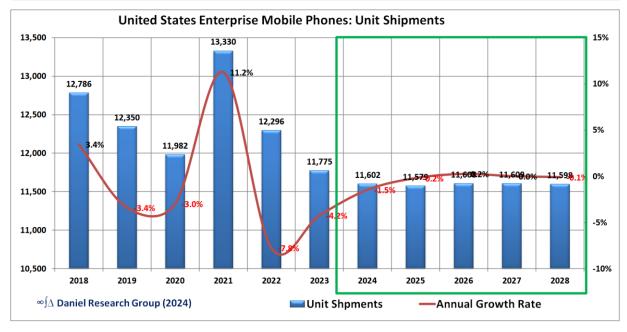
Consumer Total

| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Tre |
|--------------------------------|----------------|-----------|-----------|-----------|---------|---------|----------------|----------|
| Unit Shipments (K) | 123.958 | 117,298 | 116,451 | 116,124 | 115,526 | 114,806 | -0.5% | 116 |
| AGR | -6.1% | -5.4% | -0.7% | -0.3% | -0.5% | -0.6% | -0.5% | _ |
| AGR | -0.176 | -0.4% | -0.7% | -0.3% | -0.5% | -0.0% | | |
| Revenue (\$M) | 97,419 | 93,682 | 93,995 | 94,728 | 95,242 | 95,654 | 0.5% | |
| AGR | 4.8% | -3.8% | 0.3% | 0.8% | 0.5% | 0.4% | | |
| Average Price (\$) | 786 | 799 | 807 | 816 | 824 | 833 | 1.1% | |
| AGR | 11.6% | 1.6% | 1.1% | 1.1% | 1.1% | 1.1% | | _ |
| Installed Base (K) | 630,263 | 612,082 | 592,574 | 574,035 | 558,022 | 541,211 | -3.0% | I |
| AGR | -2.8% | -2.9% | -3.2% | -3.1% | -2.8% | -3.0% | | |
| Removal Age (Y) | 5.65 | 5.91 | 6.07 | 6.06 | 5.97 | 6.09 | 0.8% | _ |
| AGR | 3.1% | 4.7% | 2.7% | -0.2% | -1.5% | 2.1% | | _ |
| Average Installed Base Age (Y) | 6.14 | 6.23 | 6.27 | 6.29 | 6.30 | 6.25 | 0.1% | _ |
| AGR | 2.1% | 1.6% | 0.7% | 0.2% | 0.1% | -0.7% | | _Ш |
| Replacement Cycle Length (Y) | 5.43 | 5.52 | 5.36 | 5.26 | 5.24 | 5.11 | -1.9% | -1- |
| AGR | 2.0% | 1.5% | -2.9% | -1.8% | -0.4% | -2.5% | | |
| Units per Households (#) | 4.75 | 4.56 | 4.37 | 4.20 | 4.04 | 3.89 | -3.9% | l. |
| AGR | -4.2% | -3.9% | -4.1% | -4.0% | -3.7% | -3.9% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Tre |
| Market Penetration (%) | 99.9% | 99.9% | 100.0% | 100.0% | 100.0% | 100.0% | 0.1% | |
| | ∞[∧ D : | aniel Res | earch Gro | oup ©(20: | 24) | | | |



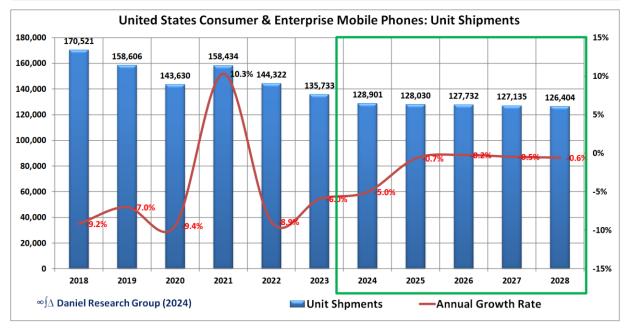
Enterprise Total

| | United S | States En | terprise N | lobile Ph | ones | | | |
|--------------------------------|-----------------|-----------|------------|-----------|--------|--------|----------------|-------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 11,775 | 11,602 | 11,579 | 11,608 | 11,609 | 11,598 | 0.0% | |
| AGR | -4.2% | -1.5% | -0.2% | 0.2% | 0.0% | -0.1% | | |
| Revenue (\$M) | 10,778 | 10,903 | 11,155 | 11,464 | 11,753 | 12,037 | 2.5% | |
| AGR | 5.9% | 1.2% | 2.3% | 2.8% | 2.5% | 2.4% | | |
| Average Price (\$) | 915 | 940 | 963 | 988 | 1,012 | 1,038 | 2.5% | _ |
| AGR | 10.6% | 2.7% | 2.5% | 2.5% | 2.5% | 2.5% | | |
| Installed Base (K) | 57,158 | 52,903 | 50,553 | 48,558 | 46,730 | 46,039 | -3.4% | |
| AGR | -8.1% | -7.4% | -4.4% | -3.9% | -3.8% | -1.5% | | |
| Removal Age (Y) | 7.37 | 7.26 | 6.38 | 6.10 | 5.95 | 5.20 | -8.0% | |
| AGR | 4.0% | -1.6% | -12.1% | -4.3% | -2.6% | -12.6% | | |
| Average Installed Base Age (Y) | 6.73 | 6.39 | 6.21 | 6.03 | 5.85 | 5.81 | -2.3% | |
| AGR | -3.7% | -5.0% | -2.9% | -2.8% | -3.1% | -0.6% | | |
| Replacement Cycle Length (Y) | 4.40 | 4.34 | 4.63 | 4.57 | 4.48 | 4.75 | 2.3% | |
| AGR | -6.9% | -1.4% | 6.8% | -1.3% | -2.0% | 6.0% | | |
| Units per Businesses (#) | 53.25 | 63.79 | 81.37 | 104.39 | 135.70 | 181.93 | 30.0% | |
| AGR | 16.7% | 19.8% | 27.6% | 28.3% | 30.0% | 34.1% | | = |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Tren |
| Market Penetration (%) | 15.9% | 12.0% | 9.0% | 6.7% | 5.0% | 3.6% | -12.2% | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(202 | 24) | | | |



Total Mobile Phones

| United | d States (| Consume | r & Enter | prise Mol | bile Phon | es | | |
|---------------------------------------|------------|-----------|-----------|-----------|-----------|---------|----------------|--------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 135,733 | 128,901 | 128,030 | 127,732 | 127,135 | 126,404 | -0.5% | |
| AGR | -6.0% | -5.0% | -0.7% | -0.2% | -0.5% | -0.6% | | l |
| Revenue (\$M) | 108,197 | 104,585 | 105,150 | 106,192 | 106,995 | 107,691 | 0.7% | |
| AGR | 4.9% | -3.3% | 0.5% | 1.0% | 0.8% | 0.7% | | |
| Average Price (\$) | 797 | 811 | 821 | 831 | 842 | 852 | 1.2% | _= |
| AGR | 11.5% | 1.8% | 1.2% | 1.2% | 1.2% | 1.2% | | |
| Installed Base (K) | 687,420 | 664,985 | 643,127 | 622,593 | 604,753 | 587,250 | -3.1% | la. |
| AGR | -3.3% | -3.3% | -3.3% | -3.2% | -2.9% | -2.9% | | |
| Removal Age (Y) | 5.84 | 6.06 | 6.10 | 6.07 | 5.97 | 6.01 | -0.2% | |
| AGR | 3.4% | 3.8% | 0.7% | -0.6% | -1.6% | 0.7% | | |
| Average Installed Base Age (Y) | 6.19 | 6.24 | 6.27 | 6.27 | 6.26 | 6.22 | -0.1% | - 111 |
| AGR | 1.4% | 0.9% | 0.4% | 0.0% | -0.1% | -0.7% | | |
| Replacement Cycle Length (Y) | 5.32 | 5.39 | 5.29 | 5.20 | 5.17 | 5.08 | -1.5% | elle i |
| AGR | 1.1% | 1.3% | -1.9% | -1.7% | -0.5% | -1.8% | | Ш |
| Jnits per Households & Businesses (#) | 4.92 | 4.71 | 4.52 | 4.33 | 4.17 | 4.02 | -3.9% | I. |
| AGR | -4.6% | -4.3% | -4.1% | -4.1% | -3.7% | -3.7% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 0.0% | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(20) | 24) | | | |

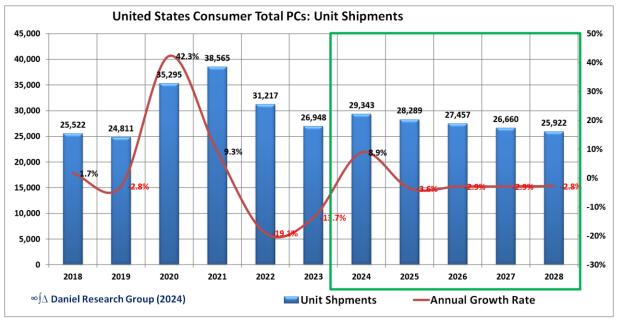


Market Aggregations

Total PCs (Desktop and Mobile)

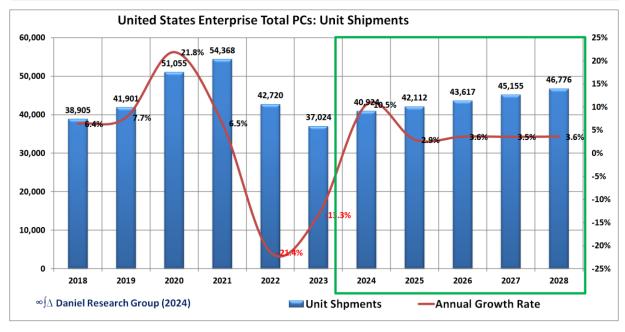
Consumer PCs

| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | |
|--------------------------------|---------|---------|---------|---------|---------|---------|----------------|---|
| Unit Shipments (K) | 26,948 | 29,343 | 28,289 | 27,457 | 26,660 | 25,922 | -3.1% | |
| AĞŔ | -13.7% | 8.9% | -3.6% | -2.9% | -2.9% | -2.8% | | |
| | | | | | | | | |
| Revenue (\$M) | 30,843 | 35,489 | 36,472 | 37,674 | 39,006 | 40,508 | 3.4% | |
| AGR | -15.2% | 15.1% | 2.8% | 3.3% | 3.5% | 3.9% | | - |
| Average Price (\$) | 1,145 | 1,209 | 1,289 | 1,372 | 1,463 | 1,563 | 6.6% | |
| AGR | -1.8% | 5.7% | 6.6% | 6.4% | 6.6% | 6.8% | | |
| | | | | | | | | |
| Installed Base (K) | 118,586 | 117,919 | 116,468 | 114,404 | 111,935 | 109,235 | -1.9% | |
| AGR | -1.2% | -0.6% | -1.2% | -1.8% | -2.2% | -2.4% | | |
| Removal Age (Y) | 4.63 | 4.64 | 4.77 | 4.89 | 4.99 | 5.09 | 2.3% | |
| AGR | 6.4% | 0.2% | 2.9% | 2.5% | 2.1% | 1.8% | | |
| Average Installed Base Age (Y) | 4.15 | 4.25 | 4.34 | 4.41 | 4.47 | 4.51 | 1.5% | |
| AGR | 4.5% | 2.3% | 2.1% | 1.7% | 1.3% | 0.9% | 7.070 | |
| | | | | | | | | |
| Replacement Cycle Length (Y) | 5.17 | 4.93 | 4.92 | 4.88 | 4.84 | 4.82 | -0.6% | |
| AGR | 2.4% | -4.7% | -0.3% | -0.8% | -0.7% | -0.5% | | |
| Units per Households (#) | 1.14 | 1.09 | 1.04 | 1.00 | 1.00 | 1.00 | -2.1% | |
| AGR | -5.6% | -4.3% | -4.6% | -3.7% | | | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | |
| Market Penetration (%) | 78.4% | 80.6% | 82.7% | 83.6% | 81.1% | 78.5% | 0.1% | |



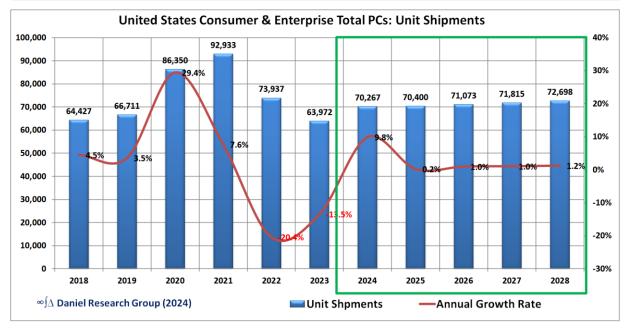
Enterprise PCs

| | Unite | d States | Enterprise | e Total Po | Cs | | | |
|--------------------------------|---------|-----------|------------|------------|---------|---------|----------------|-------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 37,024 | 40,924 | 42,112 | 43,617 | 45,155 | 46,776 | 3.4% | |
| AGR | -13.3% | 10.5% | 2.9% | 3.6% | 3.5% | 3.6% | | |
| Revenue (\$M) | 25,471 | 28,245 | 29,179 | 30,321 | 31,472 | 32,668 | 3.7% | |
| AGR | -19.9% | 10.9% | 3.3% | 3.9% | 3.8% | 3.8% | | |
| Average Price (\$) | 688 | 690 | 693 | 695 | 697 | 698 | 0.3% | |
| AGR | -7.6% | 0.3% | 0.4% | 0.3% | 0.3% | 0.2% | | |
| Installed Base (K) | 135,758 | 140,528 | 145,361 | 150,358 | 155,517 | 160,822 | 3.4% | |
| AĞŔ | 2.2% | 3.5% | 3.4% | 3.4% | 3.4% | 3.4% | | |
| Removal Age (Y) | 4.45 | 4.39 | 4.40 | 4.39 | 4.39 | 4.39 | 0.0% | |
| AGR | 11.3% | -1.3% | 0.2% | -0.2% | -0.1% | 0.1% | | |
| Average Installed Base Age (Y) | 4.07 | 4.06 | 4.05 | 4.05 | 4.04 | 4.03 | -0.2% | |
| AGR | 1.2% | -0.3% | -0.2% | -0.2% | -0.1% | -0.2% | | Ш |
| Replacement Cycle Length (Y) | 4.98 | 4.89 | 4.90 | 4.89 | 4.89 | 4.88 | 0.0% | |
| AĞR | 30.7% | -2.0% | 0.3% | -0.1% | -0.1% | -0.2% | | |
| Units per Businesses (#) | 20.08 | 20.39 | 21.11 | 21.67 | 22.36 | 23.12 | 3.2% | |
| AGR | -0.2% | 1.5% | 3.5% | 2.7% | 3.2% | 3.4% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 0.0% | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(202 | 24) | | | |

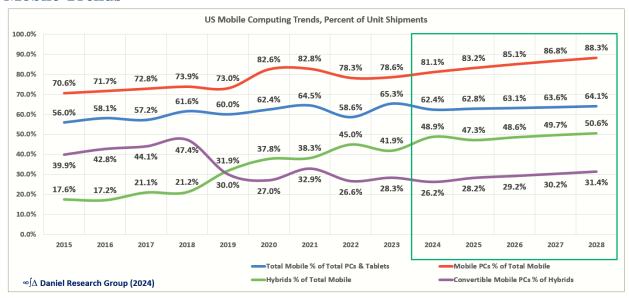


Total PCs

| Uni | ted State | s Consu | mer & En | terprise 1 | otal PCs | | | |
|---------------------------------------|-----------|-----------|-----------|------------|----------|---------|----------------|-------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 63,972 | 70,267 | 70,400 | 71,073 | 71,815 | 72,698 | 0.9% | |
| AGR | -13.5% | 9.8% | 0.2% | 1.0% | 1.0% | 1.2% | | |
| Revenue (\$M) | 56,314 | 63,734 | 65,652 | 67,994 | 70,477 | 73,176 | 3.5% | _== |
| AGR | -17.4% | 13.2% | 3.0% | 3.6% | 3.7% | 3.8% | | |
| Average Price (\$) | 880 | 907 | 933 | 957 | 981 | 1,007 | 2.6% | |
| AGR | -4.5% | 3.0% | 2.8% | 2.6% | 2.6% | 2.6% | | |
| Installed Base (K) | 254,345 | 258,447 | 261,829 | 264,761 | 267,452 | 270,057 | 1.1% | |
| AGR | 0.6% | 1.6% | 1.3% | 1.1% | 1.0% | 1.0% | | _ |
| Removal Age (Y) | 4.52 | 4.50 | 4.56 | 4.60 | 4.64 | 4.67 | 1.0% | |
| AGR | 9.2% | -0.6% | 1.4% | 1.0% | 0.8% | 0.7% | | |
| Average Installed Base Age (Y) | 4.10 | 4.14 | 4.18 | 4.20 | 4.22 | 4.23 | 0.5% | |
| AGR | 2.8% | 1.0% | 0.9% | 0.6% | 0.4% | 0.1% | | _ |
| Replacement Cycle Length (Y) | 5.07 | 4.91 | 4.91 | 4.89 | 4.87 | 4.85 | -0.3% | |
| AGR | 18.2% | -3.2% | 0.0% | -0.4% | -0.3% | -0.3% | | l |
| Units per Households & Businesses (#) | 2.29 | 2.24 | 2.20 | 2.18 | 2.25 | 2.32 | 0.9% | |
| AGR | -3.7% | -2.1% | -1.9% | -0.8% | 3.1% | 3.3% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 79.4% | 81.6% | 83.5% | 84.4% | 82.0% | 79.5% | 0.1% | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(20) | 24) | | | |

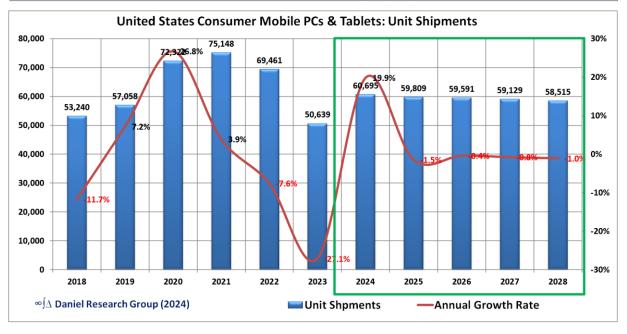


Mobile PCs and Tablets Mobile Trends



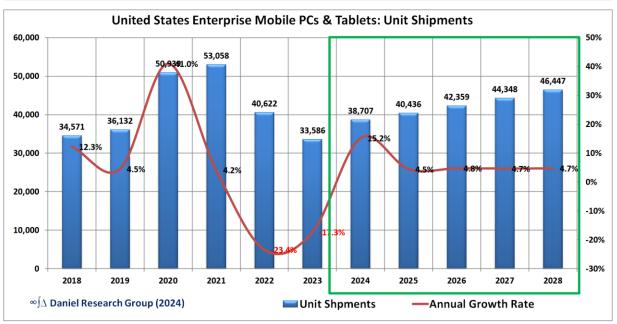
Consumer

| | ited State | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Т |
|--------------------------------|------------|---------|---------|---------|---------|---------|----------------|---|
| Unit Chinasanta (K) | | | | | | | | - |
| Unit Shipments (K) | 50,639 | 60,695 | 59,809 | 59,591 | 59,129 | 58,515 | -0.9% | |
| AGR | -27.1% | 19.9% | -1.5% | -0.4% | -0.8% | -1.0% | | _ |
| Revenue (\$M) | 37,266 | 46,539 | 47,756 | 50,105 | 52,413 | 54,749 | 4.1% | |
| AGR | -18.7% | 24.9% | 2.6% | 4.9% | 4.6% | 4.5% | | _ |
| Average Price (\$) | 736 | 767 | 798 | 841 | 886 | 936 | 5.1% | |
| AGR | 11.5% | 4.2% | 4.1% | 5.3% | 5.4% | 5.6% | | _ |
| Installed Base (K) | 276,224 | 270,873 | 265,007 | 259,170 | 253,850 | 249,145 | -2.1% | |
| AGR | -3.7% | -1.9% | -2.2% | -2.2% | -2.1% | -1.9% | | |
| Removal Age (Y) | 5.16 | 5.13 | 5.28 | 5.36 | 5.37 | 5.36 | 1.1% | |
| AGR | 9.9% | -0.7% | 3.1% | 1.4% | 0.2% | -0.2% | | - |
| Average Installed Base Age (Y) | 4.48 | 4.56 | 4.60 | 4.61 | 4.59 | 4.58 | 0.1% | |
| AGR | 5.7% | 1.8% | 0.9% | 0.1% | -0.3% | -0.4% | | - |
| Replacement Cycle Length (Y) | 5.52 | 5.10 | 5.04 | 4.96 | 4.94 | 4.94 | -0.8% | |
| AGR | 0.7% | -7.5% | -1.3% | -1.5% | -0.5% | 0.0% | | |
| Units per Households (#) | 2.10 | 2.03 | 1.97 | 1.90 | 1.85 | 1.79 | -3.1% | |
| AGR | -5.4% | -3.2% | -3.3% | -3.3% | -3.0% | -2.8% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | 1 |
| Market Penetration (%) | 98.8% | 99.2% | 99.4% | 99.6% | 99.7% | 99.8% | 0.9% | |



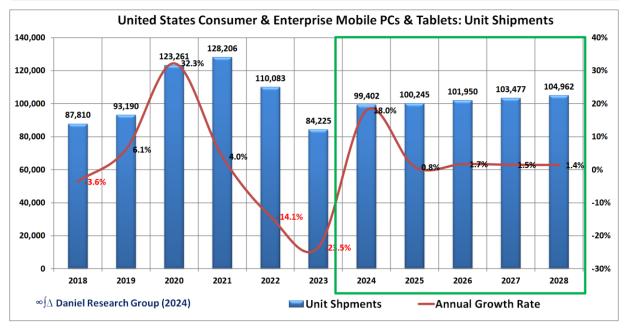
Enterprise

| Uni | ted State | es Enterp | rise Mob | ile PCs & | Tablets | | | |
|--------------------------------|-----------|-----------|----------|-----------|---------|---------|----------------|------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Tren |
| Unit Shipments (K) | 33,586 | 38,707 | 40,436 | 42,359 | 44,348 | 46,447 | 4.7% | |
| AGR | -17.3% | 15.2% | 4.5% | 4.8% | 4.7% | 4.7% | | _ПП |
| Revenue (\$M) | 22,202 | 25,132 | 26,408 | 27,846 | 29,310 | 30,830 | 5.2% | |
| AGR | -21.7% | 13.2% | 5.1% | 5.4% | 5.3% | 5.2% | | _ |
| Average Price (\$) | 661 | 649 | 653 | 657 | 661 | 664 | 0.6% | |
| AGR | -5.3% | -1.8% | 0.6% | 0.7% | 0.5% | 0.4% | | _ |
| Installed Base (K) | 129,742 | 136,394 | 142,858 | 149,198 | 155,472 | 161,794 | 4.4% | |
| AGR | 3.5% | 5.1% | 4.7% | 4.4% | 4.2% | 4.1% | | - |
| Removal Age (Y) | 4.41 | 4.36 | 4.40 | 4.41 | 4.43 | 4.42 | 0.3% | |
| AGR | 15.9% | -1.0% | 0.8% | 0.3% | 0.2% | -0.1% | | |
| Average Installed Base Age (Y) | 4.00 | 4.02 | 4.03 | 4.03 | 4.03 | 4.02 | 0.0% | _ |
| AGR | 2.6% | 0.4% | 0.2% | 0.1% | 0.0% | -0.1% | | _Ш |
| Replacement Cycle Length (Y) | 5.44 | 5.26 | 5.21 | 5.14 | 5.08 | 5.03 | -1.1% | |
| AGR | 40.2% | -3.3% | -0.9% | -1.2% | -1.1% | -1.0% | | |
| Units per Businesses (#) | 19.19 | 19.79 | 20.74 | 21.51 | 22.36 | 23.26 | 4.1% | |
| AGR | 1.0% | 3.1% | 4.8% | 3.7% | 3.9% | 4.1% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Tre |
| Market Penetration (%) | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 0.0% | _ |



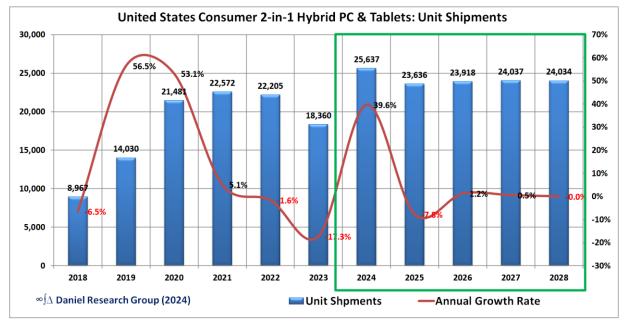
Total Mobile PCs and Tablets

| United St | ates Cor | sumer & | Enterpris | se Mobile | PCs & T | ablets | | |
|---------------------------------------|----------|-----------|-----------|-----------|---------|---------|----------------|-------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 84,225 | 99,402 | 100,245 | 101,950 | 103,477 | 104,962 | 1.4% | |
| AGR | -23.5% | 18.0% | 0.8% | 1.7% | 1.5% | 1.4% | | _ |
| Revenue (\$M) | 59,468 | 71,671 | 74,164 | 77,951 | 81,722 | 85,579 | 4.5% | |
| ÀGR | -19.9% | 20.5% | 3.5% | 5.1% | 4.8% | 4.7% | | |
| Average Price (\$) | 706 | 721 | 740 | 765 | 790 | 815 | 3.1% | |
| AGR | 4.7% | 2.1% | 2.6% | 3.3% | 3.3% | 3.2% | | : |
| Installed Base (K) | 405,966 | 407,268 | 407,865 | 408,368 | 409,323 | 410,939 | 0.2% | |
| AĞR | -1.5% | 0.3% | 0.1% | 0.1% | 0.2% | 0.4% | | _+11 |
| Removal Age (Y) | 4.88 | 4.84 | 4.95 | 5.00 | 5.00 | 4.99 | 0.8% | -111 |
| AGR | 12.1% | -0.8% | 2.3% | 1.0% | 0.1% | -0.3% | | |
| Average Installed Base Age (Y) | 4.30 | 4.36 | 4.39 | 4.39 | 4.38 | 4.36 | 0.0% | |
| AGR | 4.9% | 1.4% | 0.7% | 0.0% | -0.3% | -0.5% | | _ |
| Replacement Cycle Length (Y) | 5.49 | 5.15 | 5.09 | 5.03 | 4.99 | 4.98 | -0.9% | |
| AĞR | 13.7% | -6.2% | -1.1% | -1.3% | -0.7% | -0.3% | | |
| Units per Households & Businesses (#) | 2.94 | 2.91 | 2.88 | 2.85 | 2.83 | 2.82 | -0.8% | I. |
| AĞŔ | -3.3% | -1.0% | -0.9% | -0.9% | -0.7% | -0.5% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 98.9% | 99.2% | 99.4% | 99.6% | 99.7% | 99.8% | 0.9% | |
| | ∞∫∆ D | aniel Res | earch Gro | oup ©(20 | 24) | | | |



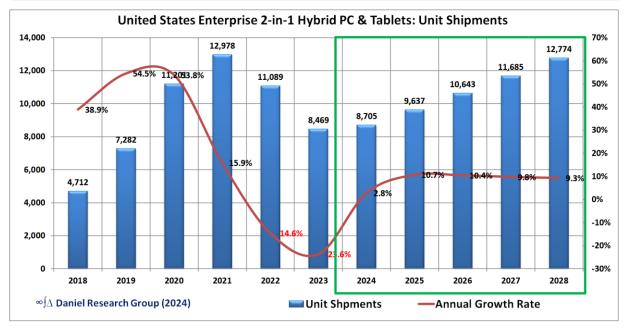
Hybrids, 2-in-1, Convertible Model PCs, and Detachable Tablets Consumer

| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Tren |
|--------------------------------|--------|--------|--------|--------|--------|--------|----------------|------|
| Unit Shipments (K) | 18,360 | 25,637 | 23,636 | 23,918 | 24,037 | 24,034 | -1.6% | |
| AGR | -17.3% | 39.6% | -7.8% | 1.2% | 0.5% | 0.0% | | |
| | | | | | | | | |
| Revenue (\$M) | 12,479 | 17,364 | 15,958 | 16,094 | 16,116 | 16,055 | -1.9% | |
| AGR | -20.1% | 39.1% | -8.1% | 0.9% | 0.1% | -0.4% | | _ |
| Average Price (\$) | 680 | 677 | 675 | 673 | 670 | 668 | -0.3% | |
| AGR | -3.4% | -0.3% | -0.3% | -0.3% | -0.4% | -0.4% | | |
| Installed Base (K) | 68,564 | 74,331 | 78,073 | 81,405 | 84,475 | 87,284 | 4.1% | |
| AGR | 6.3% | 8.4% | 5.0% | 4.3% | 3.8% | 3.3% | | _ |
| Removal Age (Y) | 3.37 | 3.27 | 3.59 | 3.82 | 4.01 | 4.21 | 6.6% | |
| AGR | 11.8% | -3.0% | 9.8% | 6.6% | 4.9% | 5.0% | | |
| Average Installed Base Age (Y) | 3.36 | 3.50 | 3.67 | 3.81 | 3.92 | 4.01 | 3.5% | |
| AGR | 10.8% | 4.0% | 5.0% | 3.7% | 3.0% | 2.4% | | |
| Replacement Cycle Length (Y) | 5.80 | 4.74 | 4.92 | 4.95 | 5.03 | 5.11 | 1.9% | |
| AGR | -10.4% | -18.2% | 3.9% | 0.6% | 1.5% | 1.7% | | |
| Units per Households (#) | 2.27 | 2.27 | 2.22 | 2.15 | 2.07 | 1.99 | -3.3% | |
| AGR | -1.5% | 0.1% | -2.5% | -3.2% | -3.6% | -3.9% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Tren |
| Market Penetration (%) | 22.7% | 24.3% | 26.0% | 27.7% | 29.6% | 31.5% | 8.8% | = |



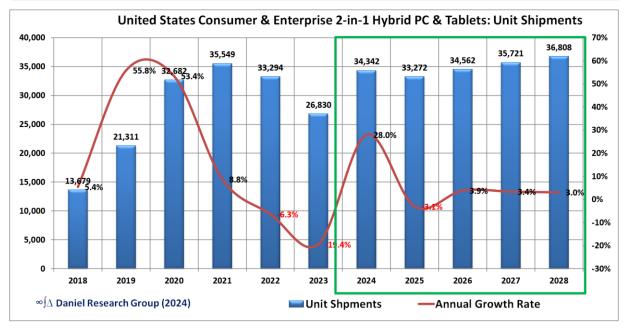
Enterprise

| Unite | d States | Enterpris | se 2-in-1 H | lybrid PC | & Table | ts | | |
|--------------------------------|----------|-----------|-------------|-----------|---------|--------|----------------|----------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 8,469 | 8,705 | 9,637 | 10,643 | 11,685 | 12,774 | 10.1% | |
| AGR | -23.6% | 2.8% | 10.7% | 10.4% | 9.8% | 9.3% | | |
| Revenue (\$M) | 5,462 | 5,395 | 5,843 | 6,316 | 6,788 | 7,265 | 7.7% | |
| AGR | -26.5% | -1.2% | 8.3% | 8.1% | 7.5% | 7.0% | | |
| Average Price (\$) | 645 | 620 | 606 | 593 | 581 | 569 | -2.1% | |
| AGR | -3.8% | -3.9% | -2.2% | -2.1% | -2.1% | -2.1% | | IIII. |
| Installed Base (K) | 23,871 | 26,323 | 28,607 | 30,774 | 32,880 | 34,982 | 7.4% | _= |
| AGR | 9.4% | 10.3% | 8.7% | 7.6% | 6.8% | 6.4% | | |
| Removal Age (Y) | 2.66 | 3.01 | 3.19 | 3.32 | 3.41 | 3.45 | 3.5% | |
| AGR | 24.9% | 13.0% | 6.1% | 4.0% | 2.6% | 1.3% | | _ |
| Average Installed Base Age (Y) | 3.03 | 3.27 | 3.44 | 3.56 | 3.63 | 3.67 | 2.9% | |
| AGR | 11.8% | 8.0% | 5.4% | 3.4% | 2.0% | 0.9% | | _ |
| Replacement Cycle Length (Y) | 4.72 | 5.21 | 4.89 | 4.63 | 4.43 | 4.28 | -4.8% | I |
| AGR | 31.5% | 10.4% | -6.1% | -5.3% | -4.3% | -3.5% | | IIII. |
| Units per Businesses (#) | 3.69 | 3.89 | 4.18 | 4.45 | 4.73 | 5.03 | 6.6% | |
| AGR | 0.3% | 5.3% | 7.6% | 6.3% | 6.4% | 6.3% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 95.6% | 98.2% | 99.3% | 99.7% | 99.9% | 100.0% | 4.3% | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(202 | 24) | | | |



Total Hybrids

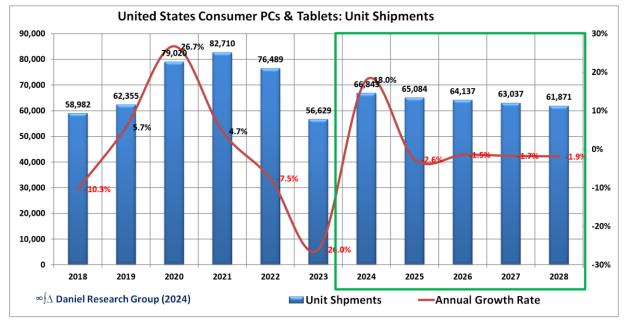
| United State | s Consu | ımer & Eı | nterprise : | 2-in-1 Hyl | brid PC 8 | Tablets | . | |
|---------------------------------------|---------|-----------|-------------|------------|-----------|---------|----------------|-------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 26,830 | 34,342 | 33,272 | 34,562 | 35,721 | 36,808 | 1.7% | |
| AGR | -19.4% | 28.0% | -3.1% | 3.9% | 3.4% | 3.0% | | |
| Revenue (\$M) | 17,940 | 22,759 | 21,801 | 22,410 | 22,904 | 23,320 | 0.6% | |
| AGR | -22.2% | 26.9% | -4.2% | 2.8% | 2.2% | 1.8% | | |
| Average Price (\$) | 669 | 663 | 655 | 648 | 641 | 634 | -1.1% | II. |
| AGR | -3.5% | -0.9% | -1.1% | -1.0% | -1.1% | -1.2% | | llı. |
| Installed Base (K) | 92,435 | 100,654 | 106,680 | 112,178 | 117,355 | 122,266 | 5.0% | |
| AĞR | 7.1% | 8.9% | 6.0% | 5.2% | 4.6% | 4.2% | | _=== |
| Removal Age (Y) | 3.13 | 3.18 | 3.46 | 3.66 | 3.82 | 3.97 | 5.7% | |
| AGR | 16.8% | 1.4% | 8.9% | 5.9% | 4.3% | 3.8% | | |
| Average Installed Base Age (Y) | 3.25 | 3.42 | 3.60 | 3.73 | 3.83 | 3.91 | 3.4% | |
| AGR | 11.3% | 5.2% | 5.2% | 3.7% | 2.7% | 1.9% | | |
| Replacement Cycle Length (Y) | 5.46 | 4.85 | 4.92 | 4.86 | 4.84 | 4.83 | -0.1% | |
| AGR | 3.7% | -11.2% | 1.3% | -1.1% | -0.4% | -0.2% | | |
| Units per Households & Businesses (#) | 2.52 | 2.55 | 2.54 | 2.50 | 2.46 | 2.40 | -1.5% | ılı. |
| AGR | -0.9% | 1.1% | -0.6% | -1.4% | -1.8% | -2.1% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 26.2% | 27.9% | 29.5% | 31.2% | 33.0% | 34.8% | 8.6% | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(20 | 24) | | | |



Total PCs and Tablets

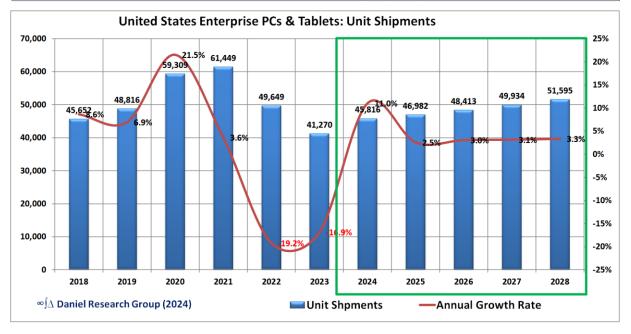
Consumer

| | United \$ | States Co | nsumer F | PCs & Ta | blets | | | |
|--------------------------------|-----------|-----------|-----------|----------|---------|---------|----------------|---------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 56,629 | 66,843 | 65,084 | 64,137 | 63,037 | 61,871 | -1.9% | |
| AGR | -26.0% | 18.0% | -2.6% | -1.5% | -1.7% | -1.9% | | _ |
| Revenue (\$M) | 44,534 | 54,204 | 54,512 | 56,088 | 57,697 | 59,412 | 2.3% | |
| AGR | -18.3% | 21.7% | 0.6% | 2.9% | 2.9% | 3.0% | | |
| Average Price (\$) | 786 | 811 | 838 | 875 | 915 | 960 | 4.3% | - |
| AGR | 10.3% | 3.1% | 3.3% | 4.4% | 4.7% | 4.9% | | |
| Installed Base (K) | 294,327 | 288,252 | 281,436 | 274,469 | 267,914 | 261,928 | -2.4% | line. |
| AGR | -3.6% | -2.1% | -2.4% | -2.5% | -2.4% | -2.2% | | |
| Removal Age (Y) | 5.07 | 5.02 | 5.17 | 5.25 | 5.27 | 5.29 | 1.3% | |
| AGR | 9.2% | -1.1% | 2.9% | 1.5% | 0.5% | 0.3% | | |
| Average Installed Base Age (Y) | 4.43 | 4.51 | 4.55 | 4.57 | 4.57 | 4.57 | 0.3% | _= |
| AGR | 5.3% | 1.7% | 1.0% | 0.3% | 0.0% | -0.1% | | _ |
| Replacement Cycle Length (Y) | 5.35 | 4.95 | 4.91 | 4.86 | 4.85 | 4.86 | -0.5% | |
| AGR | 0.9% | -7.4% | -0.8% | -1.1% | -0.2% | 0.2% | | |
| Units per Households (#) | 2.22 | 2.15 | 2.08 | 2.01 | 1.94 | 1.88 | -3.3% | lia. |
| AGR | -5.0% | -3.2% | -3.3% | -3.4% | -3.3% | -3.1% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 99.7% | 99.8% | 99.9% | 99.9% | 99.9% | 100.0% | 0.3% | |
| | ∞[∧ D | aniel Res | earch Gro | oup ©(20 | 24) | | | |



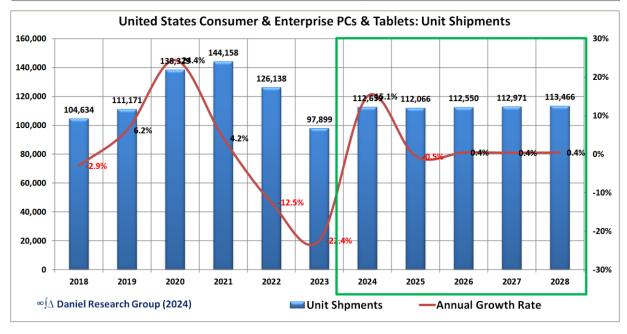
Enterprise

| Unit Shipments (K) | | | | |
|--|-----------|-------|----------|------|
| AGR | '24-'28 | 1-'28 | 3 | Tr |
| Revenue (\$M) 28,152 30,780 31,743 32,908 34,101 35,361 3.7% | 3.0% | 3.0% | % | |
| AGR -21.4% 9.3% 3.1% 3.7% 3.6% 3.7% Average Price (\$) 682 672 676 680 683 685 AGR -5.4% -1.5% 0.6% 0.6% 0.5% 0.4% Installed Base (K) 157,452 161,796 166,134 170,531 175,031 179,724 AGR 1.2% 2.8% 2.7% 2.6% 2.6% 2.7% Removal Age (Y) 4.50 4.46 4.48 4.48 4.48 4.48 4.47 AGR 12.5% -0.9% 0.5% 0.1% 0.0% -0.2% Average Installed Base Age (Y) 4.11 4.12 4.12 4.11 4.10 4.09 AGR 1.9% 0.1% 0.0% -0.1% -0.2% -0.3% Replacement Cycle Length (Y) 5.00 4.90 4.90 4.87 4.85 4.83 AGR 30.1% -1.9% -0.1% -0.4% -0.4% -0.4% Units per Businesses (#) 23.29 23.47 24.12 24.58 25.17 25.84 AGR -1.2% 0.8% 2.8% 1.9% 2.4% 2.7% 2028 Change | | | _ | _ [] |
| Average Price (\$) 682 672 676 680 683 685 AGR -5.4% -1.5% 0.6% 0.6% 0.5% 0.4% Installed Base (K) 157,452 161,796 166,134 170,531 175,031 179,724 AGR 1.2% 2.8% 2.7% 2.6% 2.6% 2.7% Removal Age (Y) 4.50 4.46 4.48 4.48 4.48 4.47 AGR 12.5% -0.9% 0.5% 0.1% 0.0% -0.2% Average Installed Base Age (Y) 4.11 4.12 4.12 4.11 4.10 4.09 AGR 1.9% 0.1% 0.0% -0.1% -0.2% -0.3% Replacement Cycle Length (Y) 5.00 4.90 4.90 4.87 4.85 4.83 AGR 30.1% -1.9% -0.1% -0.4% -0.4% -0.4% Units per Businesses (#) 23.29 23.47 24.12 24.58 25.17 25.84 AGR -1.2% 0.8% 2.8% 1.9% 2.4% 2.7% 2023 2024 2025 2026 2027 2028 Change | 3.5% | 3.5% | % | |
| AGR -5.4% -1.5% 0.6% 0.6% 0.5% 0.4% | | | _ | |
| Installed Base (K) 157,452 AGR 1.2% 2.8% 2.7% 2.6% 2.6% 2.7% Removal Age (Y) 4.50 4.46 4.48 4.48 4.48 4.48 4.47 AGR 12.5% -0.9% 0.5% 0.1% 0.0% -0.2% Average Installed Base Age (Y) 4.11 4.12 4.12 4.11 4.10 4.09 AGR 1.9% 0.1% 0.0% -0.1% -0.2% -0.3% Replacement Cycle Length (Y) 5.00 4.90 4.87 4.85 4.83 AGR 30.1% -1.9% -0.1% -0.4% -0.4% -0.4% Units per Businesses (#) 23.29 23.47 24.12 24.58 25.17 25.84 AGR -1.2% 0.8% 2.8% 1.9% 2.4% 2.7% 2023 2024 2025 2026 2027 2028 Chang | 0.5% | 0.5% | % | |
| AGR 1.2% 2.8% 2.7% 2.6% 2.6% 2.7% Removal Age (Y) 4.50 4.46 4.48 4.48 4.48 4.48 4.47 AGR 12.5% -0.9% 0.5% 0.1% 0.0% -0.2% Average Installed Base Age (Y) 4.11 4.12 4.12 4.11 4.10 4.09 AGR 1.9% 0.1% 0.0% -0.1% -0.2% -0.3% Replacement Cycle Length (Y) 5.00 4.90 4.90 4.87 4.85 4.83 AGR 30.1% -1.9% -0.1% -0.4% -0.4% -0.4% Units per Businesses (#) 23.29 23.47 24.12 24.58 25.17 25.84 AGR -1.2% 0.8% 2.8% 1.9% 2.4% 2.7% 2023 2024 2025 2026 2027 2028 Chang | | | | _ |
| Removal Age (Y) 4.50 4.46 4.48 4.48 4.48 4.47 AGR 12.5% -0.9% 0.5% 0.1% 0.0% -0.2% Average Installed Base Age (Y) 4.11 4.12 4.12 4.11 4.10 4.09 AGR 1.9% 0.1% 0.0% -0.1% -0.2% -0.3% Replacement Cycle Length (Y) 5.00 4.90 4.90 4.87 4.85 4.83 AGR 30.1% -1.9% -0.1% -0.4% -0.4% -0.4% Units per Businesses (#) 23.29 23.47 24.12 24.58 25.17 25.84 AGR -1.2% 0.8% 2.8% 1.9% 2.4% 2.7% 2023 2024 2025 2026 2027 2028 Change | 2.7% | 2.7% | % | |
| AGR 12.5% -0.9% 0.5% 0.1% 0.0% -0.2% Average Installed Base Age (Y) 4.11 4.12 4.12 4.11 4.10 4.09 AGR 1.9% 0.1% 0.0% -0.1% -0.2% -0.3% Replacement Cycle Length (Y) 5.00 4.90 4.90 4.87 4.85 4.83 AGR 30.1% -1.9% -0.1% -0.4% -0.4% -0.4% Units per Businesses (#) 23.29 23.47 24.12 24.58 25.17 25.84 AGR -1.2% 0.8% 2.8% 1.9% 2.4% 2.7% 2023 2024 2025 2026 2027 2028 Change | | | - | |
| Average Installed Base Age (Y) | 0.1% | 0.1% | % | ١, |
| AGR 1.9% 0.1% 0.0% -0.1% -0.2% -0.3% Replacement Cycle Length (Y) 5.00 4.90 4.90 4.87 4.85 4.83 AGR 30.1% -1.9% -0.1% -0.4% -0.4% -0.4% Units per Businesses (#) 23.29 23.47 24.12 24.58 25.17 25.84 AGR -1.2% 0.8% 2.8% 1.9% 2.4% 2.7% 2023 2024 2025 2026 2027 2028 Chang | | | | _ |
| Replacement Cycle Length (Y) 5.00 4.90 4.90 4.87 4.85 4.83 AGR 30.1% -1.9% -0.1% -0.4% -0.4% -0.4% Units per Businesses (#) 23.29 23.47 24.12 24.58 25.17 25.84 AGR -1.2% 0.8% 2.8% 1.9% 2.4% 2.7% 2023 2024 2025 2026 2027 2028 Change | -0.2% | 0.2% | % | |
| AGR 30.1% -1.9% -0.1% -0.4% -0.4% -0.4% Units per Businesses (#) 23.29 23.47 24.12 24.58 25.17 25.84 AGR -1.2% 0.8% 2.8% 1.9% 2.4% 2.7% 2023 2024 2025 2026 2027 2028 Change | | | | Ш |
| Units per Businesses (#) 23.29 23.47 24.12 24.58 25.17 25.84 AGR -1.2% 0.8% 2.8% 1.9% 2.4% 2.7% 2023 2024 2025 2026 2027 2028 Change | -0.4% | 0.4% | % | |
| AGR -1.2% 0.8% 2.8% 1.9% 2.4% 2.7% 2023 2024 2025 2026 2027 2028 Chang | | | | |
| 2023 2024 2025 2026 2027 2028 Chang | 2.4% | 2.4% | % | |
| | | | | 1 |
| Market Penetration (%) 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% | e '20-'25 | | | Tr |
| Market reflectation (%) 100.0% 100.0% 100.0% 100.0% | 0.0% | 0.0% | <u> </u> | _ |



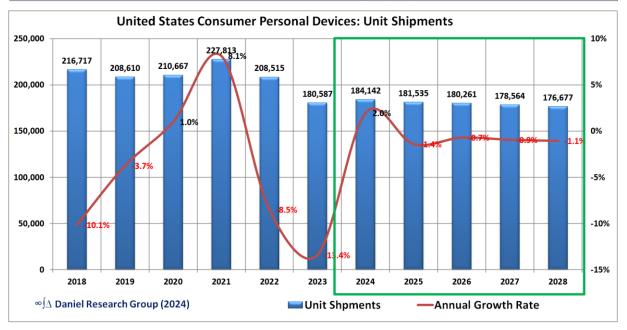
Total PCs and Tablets

| | United S | States En | terprise F | PCs & Tal | blets | | | |
|--------------------------------|----------|-----------|------------|-----------|---------|---------|----------------|-------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Tre |
| Unit Shipments (K) | 41,270 | 45,816 | 46,982 | 48,413 | 49,934 | 51,595 | 3.0% | |
| AGR | -16.9% | 11.0% | 2.5% | 3.0% | 3.1% | 3.3% | | _Ш |
| Revenue (\$M) | 28,152 | 30,780 | 31,743 | 32,908 | 34,101 | 35,361 | 3.5% | |
| AGR | -21.4% | 9.3% | 3.1% | 3.7% | 3.6% | 3.7% | | |
| Average Price (\$) | 682 | 672 | 676 | 680 | 683 | 685 | 0.5% | |
| AGR | -5.4% | -1.5% | 0.6% | 0.6% | 0.5% | 0.4% | | _ |
| Installed Base (K) | 157,452 | 161,796 | 166,134 | 170,531 | 175,031 | 179,724 | 2.7% | |
| AGR | 1.2% | 2.8% | 2.7% | 2.6% | 2.6% | 2.7% | | _ |
| Removal Age (Y) | 4.50 | 4.46 | 4.48 | 4.48 | 4.48 | 4.47 | 0.1% | |
| AGR | 12.5% | -0.9% | 0.5% | 0.1% | 0.0% | -0.2% | | |
| Average Installed Base Age (Y) | 4.11 | 4.12 | 4.12 | 4.11 | 4.10 | 4.09 | -0.2% | |
| AGR | 1.9% | 0.1% | 0.0% | -0.1% | -0.2% | -0.3% | | |
| Replacement Cycle Length (Y) | 5.00 | 4.90 | 4.90 | 4.87 | 4.85 | 4.83 | -0.4% | |
| AGR | 30.1% | -1.9% | -0.1% | -0.4% | -0.4% | -0.4% | | |
| Units per Businesses (#) | 23.29 | 23.47 | 24.12 | 24.58 | 25.17 | 25.84 | 2.4% | |
| AGR | -1.2% | 0.8% | 2.8% | 1.9% | 2.4% | 2.7% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Tre |
| Market Penetration (%) | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 0.0% | _ = = |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(20) | 24) | | | |



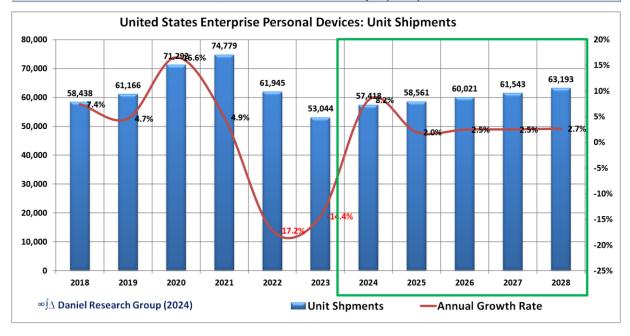
Total Personal Devices Consumer

| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Tren |
|--------------------------------|---------|---------|---------|---------|---------|---------|----------------|-------|
| Unit Shinmonts (K) | | | 181,535 | 180,261 | 178,564 | 176,677 | | Tier |
| Unit Shipments (K) | 180,587 | 184,142 | , | , | , | , | -1.0% | |
| AGR | -13.4% | 2.0% | -1.4% | -0.7% | -0.9% | -1.1% | | |
| Revenue (\$M) | 141,954 | 147,886 | 148,507 | 150,816 | 152,939 | 155,066 | 1.2% | |
| AGR | -3.8% | 4.2% | 0.4% | 1.6% | 1.4% | 1.4% | | |
| Average Price (\$) | 786 | 803 | 818 | 837 | 856 | 878 | 2.2% | |
| AGR | 11.1% | 2.2% | 1.9% | 2.3% | 2.4% | 2.5% | | _== |
| Installed Base (K) | 924,590 | 900,334 | 874,010 | 848,503 | 825,936 | 803,139 | -2.8% | II. |
| AGR | -3.1% | -2.6% | -2.9% | -2.9% | -2.7% | -2.8% | | |
| Removal Age (Y) | 5.38 | 5.51 | 5.74 | 5.84 | 5.80 | 5.84 | 1.5% | |
| AGR | 6.0% | 2.4% | 4.2% | 1.6% | -0.6% | 0.6% | | _ |
| Average Installed Base Age (Y) | 5.72 | 5.83 | 5.88 | 5.88 | 5.87 | 5.84 | 0.0% | |
| AGR | 3.3% | 1.9% | 0.8% | 0.1% | -0.1% | -0.6% | | _ |
| Replacement Cycle Length (Y) | 5.41 | 5.32 | 5.20 | 5.12 | 5.11 | 5.03 | -1.4% | 1. |
| AGR | 1.6% | -1.6% | -2.2% | -1.6% | -0.3% | -1.6% | | Ш |
| Units per Households (#) | 6.96 | 6.71 | 6.45 | 6.20 | 5.99 | 5.77 | -3.7% | |
| AGR | -4.4% | -3.6% | -3.8% | -3.8% | -3.5% | -3.6% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Tre |
| Market Penetration (%) | 99.9% | 99.9% | 100.0% | 100.0% | 100.0% | 100.0% | 0.1% | _ = = |



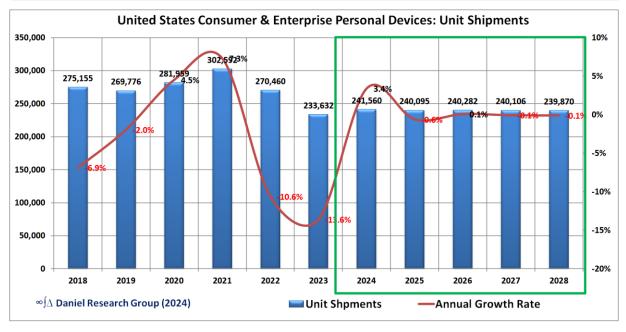
Enterprise

| T. Control of the Con | Jnited St | ates Ente | erprise Pe | rsonal D | evices | | | |
|--|-----------|-----------|------------|-----------|---------|---------|----------------|-------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 53,044 | 57,418 | 58,561 | 60,021 | 61,543 | 63,193 | 2.4% | |
| AGR | -14.4% | 8.2% | 2.0% | 2.5% | 2.5% | 2.7% | | |
| Revenue (\$M) | 38,929 | 41,683 | 42,899 | 44,371 | 45,855 | 47,398 | 3.3% | |
| AGR | -15.3% | 7.1% | 2.9% | 3.4% | 3.3% | 3.4% | | |
| Average Price (\$) | 734 | 726 | 733 | 739 | 745 | 750 | 0.8% | |
| AGR | -1.1% | -1.1% | 0.9% | 0.9% | 0.8% | 0.7% | | |
| Installed Base (K) | 214,609 | 214,699 | 216,687 | 219,089 | 221,762 | 225,763 | 1.3% | |
| AGR | -1.5% | 0.0% | 0.9% | 1.1% | 1.2% | 1.8% | | |
| Removal Age (Y) | 5.09 | 4.99 | 4.90 | 4.84 | 4.79 | 4.71 | -1.4% | Ī. |
| AGR | 9.4% | -2.0% | -1.8% | -1.3% | -1.0% | -1.6% | | |
| Average Installed Base Age (Y) | 4.87 | 4.80 | 4.74 | 4.68 | 4.61 | 4.56 | -1.3% | lı. |
| AGR | 0.0% | -1.4% | -1.3% | -1.3% | -1.3% | -1.2% | | - |
| Replacement Cycle Length (Y) | 4.82 | 4.75 | 4.83 | 4.80 | 4.77 | 4.81 | 0.4% | i Ia |
| AGR | 19.1% | -1.5% | 1.8% | -0.6% | -0.7% | 1.0% | | |
| Units per Businesses (#) | 31.78 | 31.17 | 31.48 | 31.59 | 31.89 | 32.46 | 1.0% | |
| AGR | -3.9% | -1.9% | 1.0% | 0.4% | 1.0% | 1.8% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 99.9% | 99.9% | 100.0% | 100.0% | 100.0% | 100.0% | 0.1% | |
| | ∞∫∆ Da | aniel Res | earch Gro | oup ©(20) | 24) | | | |



Total Personal Devices

| United | States C | onsumer | & Enterp | rise Pers | onal Dev | /ices | | |
|---------------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|----------------|-------|
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | CAGR '24-'28 | Trend |
| Unit Shipments (K) | 233,632 | 241,560 | 240,095 | 240,282 | 240,106 | 239,870 | -0.2% | |
| AGR | -13.6% | 3.4% | -0.6% | 0.1% | -0.1% | -0.1% | | _ |
| Revenue (\$M) | 180,883 | 189,569 | 191,405 | 195,187 | 198,794 | 202,463 | 1.7% | |
| AGR | -6.5% | 4.8% | 1.0% | 2.0% | 1.8% | 1.8% | | |
| Average Price (\$) | 774 | 785 | 797 | 812 | 828 | 844 | 1.8% | |
| AGR | 8.2% | 1.4% | 1.6% | 1.9% | 1.9% | 1.9% | | 1 |
| Installed Base (K) | 1,139,200 | 1,115,033 | 1,090,697 | 1,067,592 | 1,047,698 | 1,028,902 | -2.0% | II. |
| AGR | -2.8% | -2.1% | -2.2% | -2.1% | -1.9% | -1.8% | | Ш. |
| Removal Age (Y) | 5.35 | 5.43 | 5.56 | 5.61 | 5.58 | 5.57 | 0.7% | |
| AGR | 6.9% | 1.4% | 2.4% | 0.9% | -0.5% | -0.1% | | _ |
| Average Installed Base Age (Y) | 5.57 | 5.63 | 5.66 | 5.64 | 5.61 | 5.57 | -0.3% | |
| AGR | 2.6% | 1.2% | 0.4% | -0.3% | -0.5% | -0.8% | | _ |
| Replacement Cycle Length (Y) | 5.28 | 5.20 | 5.12 | 5.05 | 5.03 | 4.98 | -1.1% | 1. |
| AGR | 5.5% | -1.6% | -1.4% | -1.4% | -0.5% | -1.0% | | Ш. |
| Units per Households & Businesses (#) | 8.16 | 7.90 | 7.66 | 7.43 | 7.23 | 7.04 | -2.8% | II. |
| AGR | -4.2% | -3.2% | -3.0% | -3.0% | -2.7% | -2.6% | | |
| | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | Change '20-'25 | Trend |
| Market Penetration (%) | 99.9% | 99.9% | 100.0% | 100.0% | 100.0% | 100.0% | 0.1% | |
| | ∞∫∆ D | aniel Res | earch Gr | oup ©(20 | 24) | | | |



Market Model Variables

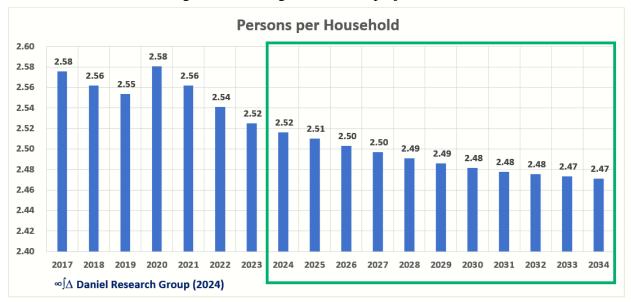
The market for almost any product or service can be defined in terms of six variables;

- 1. Total Available Market
- 2. Penetration
- 3. Density
- 4. Replacement Cycle Length
- 5. Unit Shipments
- 6. Installed Base

The **DRG** EquilibriumSolver (**EQS**) algorithm expresses these variables such that each of the six variables can be computed from the other five. The resulting model is **direction agnostic** facilitating the development of forecast scenarios that are consistent with historical trends while reflecting current and future exogenous market and economic events.

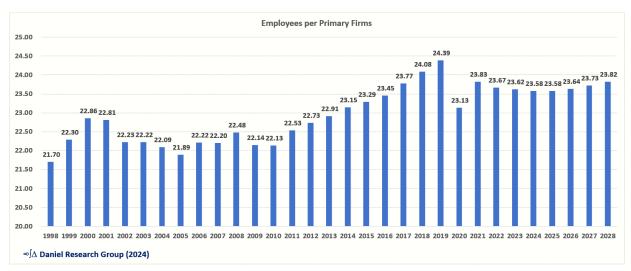
Total Available Market (TAM)

Consumer Households: The historic and forecast data was obtained from the United States Census Bureau and the Congressional Budget Office and projected to 2034.



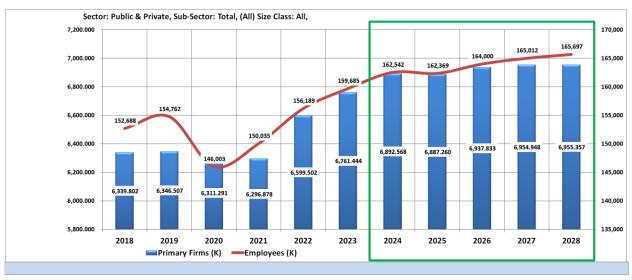
The long-term trend of slowly deceasing household size temporarily reverse2 during economic disruption as in 2011 and 2020.

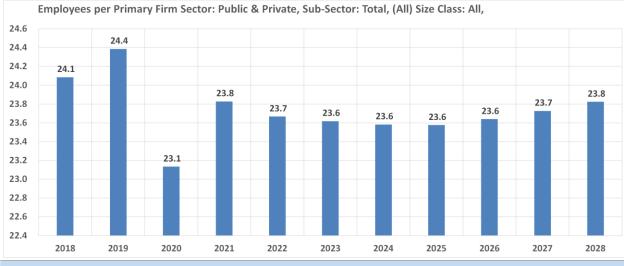
Enterprise Businesses: Historic data obtained from the US Census Bureau Statistics of the United States Businesses (SUSB) database.



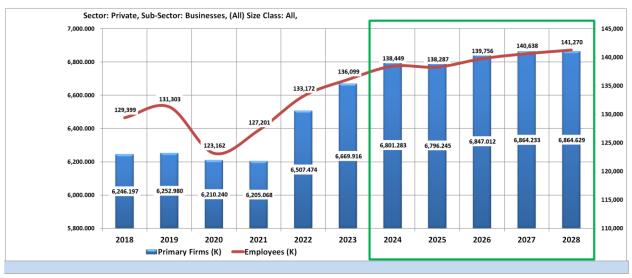
The long-term trend of increasing business size was disrupted by the pandemics. DRGs Business Economic Demographic Database (BEDD) forecast models predicted that the average size of business will start to increase again in 2025. The TAM used in the Enterprise Models is Primary Firms as computed in the DRG BEDD model that incorporates data from the US Census Bureau, Bureau of Labor Statistics, Bureau of Economic Analysis, The Congressional Budget Office, the Department of Defense, and other public and private sources.

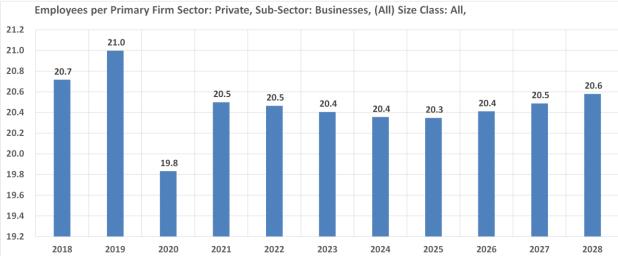
Total Public and Private Sectors





Private Sector Only

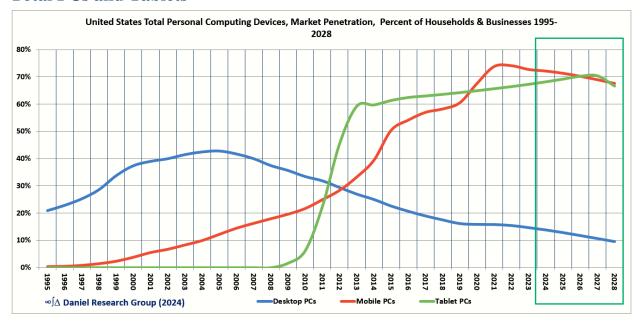




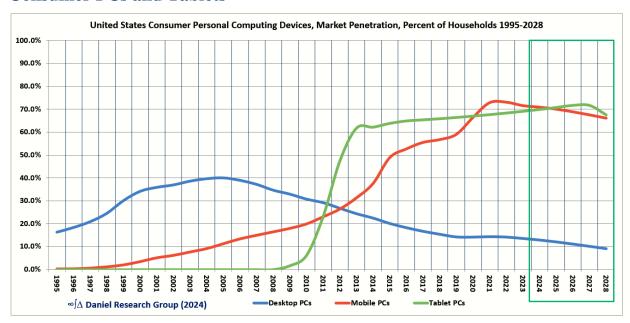
Penetration

Theoretically, penetration rates should follow the Diffusion of Innovation S-Shaped curve. However, in most cases there are deviations where the actual curve accelerates, flattens, or even declines from its expected path, sometimes even returning to the expected path later. There are several reasons for this such as an economic shock, or an incorrect assumption as to the size of the TAM. More often, the S-shaped penetration parameters change because of changes in user/buyer preferences due to new product introduction, upgrades, or emerging use-cases.

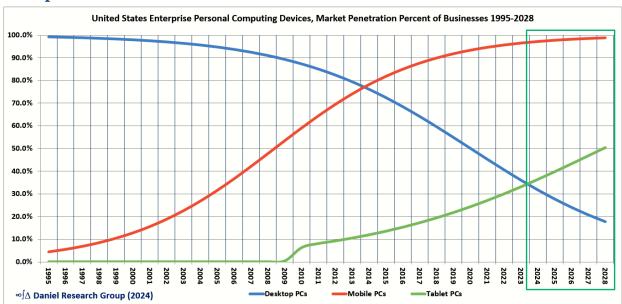
Total PCs and Tablets



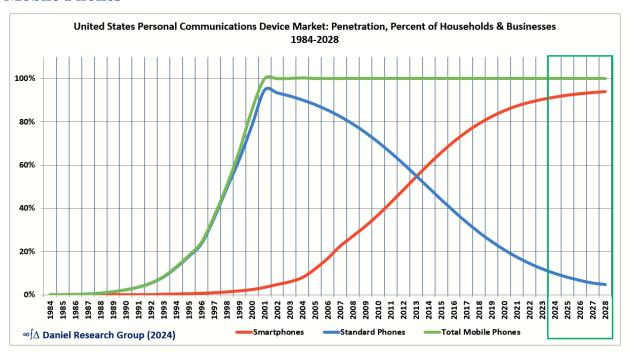
Consumer PCs and Tablets



Enterprise PCs and Tablets



Mobile Phones

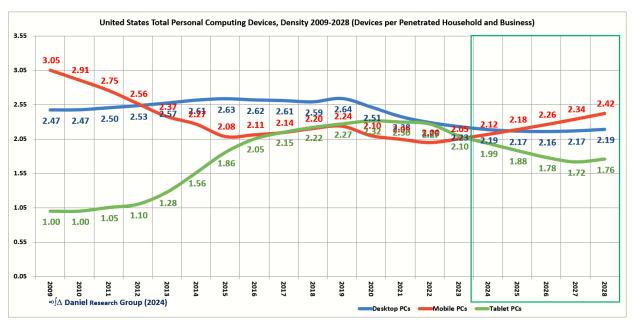


Density

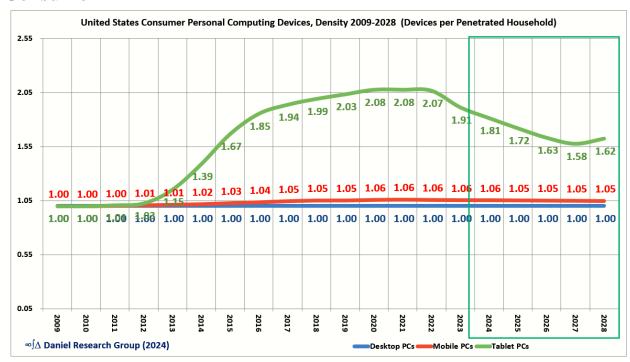
Density is the average number of Installed Base units in penetrated households and/or businesses. Densities are independent of penetration and reflect the distribution of single or multiple product users over the life of the product and the timing of the purchase of additional units. For most products, early adopters are more likely to be multiple unit buyers than later adopters. As the product enters the middle phase of its market life, the density will begin to decrease. For some products the density will start to increase again at the very end of the product life as the few remaining users are more likely to be multiple unit users than those who have stopped using the product.

The significant increase densities for Mobile PCs reflects the excess buying in the Consumer Segments to support pandemic caused increase in Work From Home, Learn From Home and home entertainment use cases. The significant increase in desktop density in the Enterprise Segment in the forecast period is reflective of the need to provision employees shifting back to on-site workplace work or hybrid working arrangements, as well as an increase in use cases that require the power off desktops.

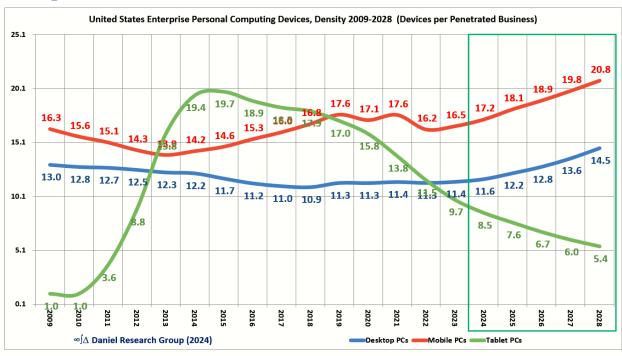
Total



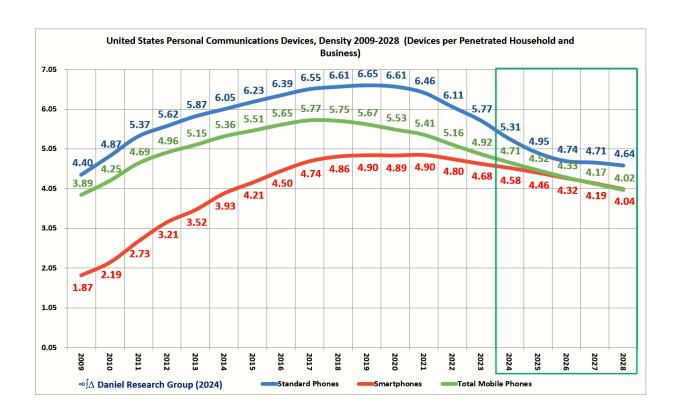
Consumer



Enterprise



Mobile Phones



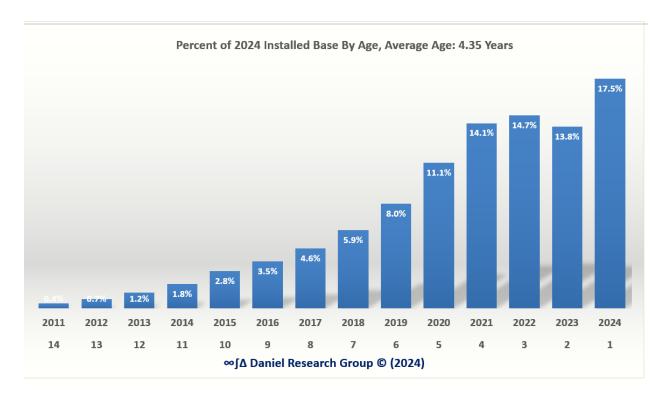
Replacement Rates

How long are current users expected to continue to use their current device until they replace them? That is one of the most important questions that device vendors and sellers need to ask, and is very difficult to answer. Asking current users when they expect to replace requires them to have knowledge of future product, economic and market conditions that they may not know. The **EQS** methodology and models utilize four different metrics to measure historical and forecasted length of time a device is in use before being removed from the Installed Base.

Retention Rate Distribution Mean (**RRD-\mu**), Standard Deviation and Maximum Life. Given the number of Units Shipped in any year, the RRD- μ is the number of years from the current year when 50% of those Units will still be in the Installed Base. The distribution is assumed to be a left (1) and right (Maximum Life) truncated normal distribution with a specified standard deviation. The RRD parameters are usually inputs to the model and are based on our analysis of economic, market, and user behavior factors. However, the RRD- μ may be either an input or an output of the forecast model depending on the directional configuration. When constructing a model for the first time, the RRD parameters are solved for by **EQS** based on known historical Unit Shipments and Installed Base data. This provides the historical context for constructing and then validating RRD forecasts, as well as providing an historical baseline to validate the forecasts.

Average Installed Base Age (AIBA). The **EQS** models compute the age distribution of the Installed Base in every year. However, AIBA is often highly dependent on the relative magnitude of current Unit Shipments in relationship to the Installed Base, and is therefore may not be an accurate estimate of how long users will continue to use the device when either Unit Shipments or Removals exhibit high year to year variance.

Total PCs and Tablets



The **EQS** Models compute and output the age distribution of the Installed Base for every historical and forecasted year. The demand for After Market/Reverse Logistics products and services are more a function of the Installed Base than the initial Unit Shipments.

Replacement Cycle Length (RCL)

$$RCL = \frac{Starting\ Installed\ Base\ + Unit\ Shipments}{Units\ Exiting\ the\ Insalled\ Base}$$

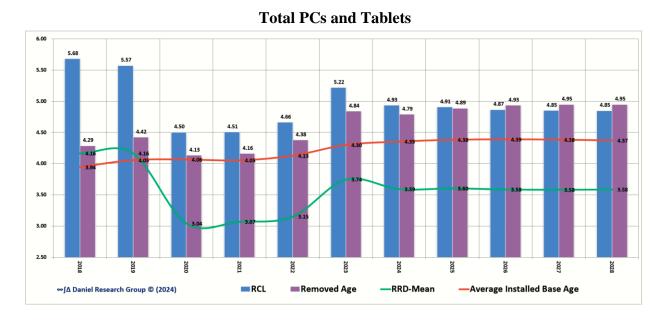
RCL is the length of time it will take for all the existing units in the Installed Base to be replaced given the current Installed Base size, Unit Shipments, and number of Units Removed from the Installed Base in that year. The **EQS** algorithm allows the RRD- μ to be adjusted to produce a target RCL value. Therefore, the models may be configured to use RCL as either an input or an output variable.

Under normal conditions, RCL is the favored metric for predicting the length of use/ownership trends of Personal Devices. However, like the AIBA metric, its predictive properties diminish when the variance of the Unit Shipments or Removed Units exiting the Installed Base increases. In 2020 and 2021, RCL will show considerable variance in the Enterprise Segment due to the significant number of Units exiting the Installed Base as a result of business closures in 2020 and

| recovery buying in 2021. explanatory properties. | Moving forward from 2023, RCL will regain its strong predictive and |
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Average Removal Age (ARA) – This is the average age of the units exiting the Installed Base for any reason. It is an estimate of the average age that would be computed if you could ask every user who stopped using the device how long they had used it before replacing or other reasons for use termination.

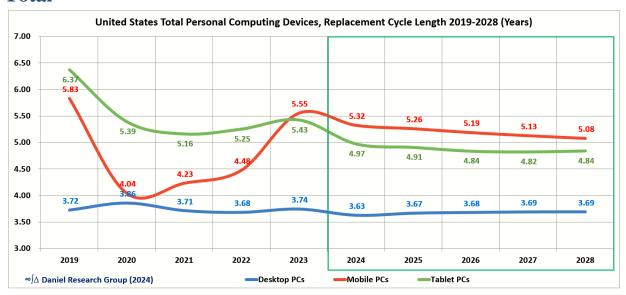
The value of each of these metrics is more in the trend than in the point values. A comparison of the four Installed Base age metrics for Total Computing Devices is presented in this chart. The RCL and RRD-Mean will exhibit the most variance due to anomalous events such as the operating system migration and economic shocks. Therefore, currently the Average Installed Base Age and the Average Removal Age are better estimates of future replacement rates.



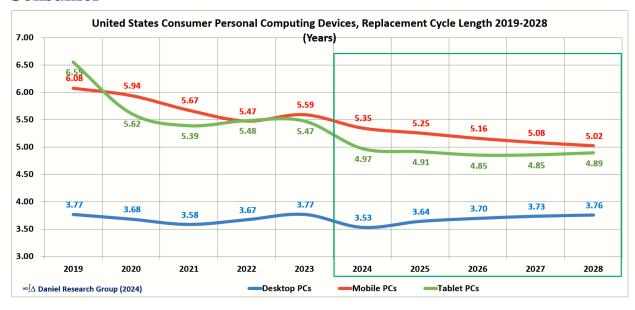
Each of the Age metrics answers a different question.

| Metric | Question |
|--------|--|
| AIBA | How old are the units in the Installed Base? |
| ARA | How old are the units people are just now no longer using. |
| RRD-µ | How much time from now will 50% of this year's Unit Shipments still be in use? |
| RCL | How long will it take to replace all the units in the Installed Base? |

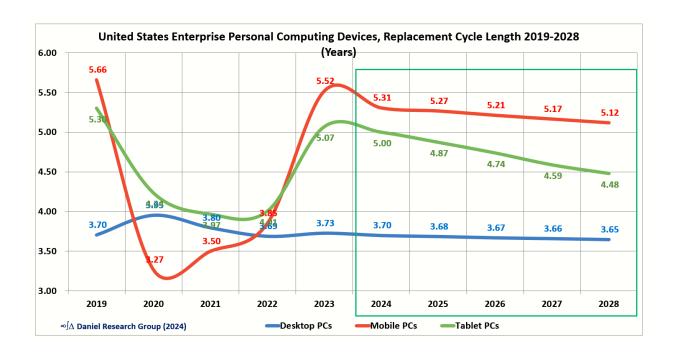
Replacement Cycle Length Total



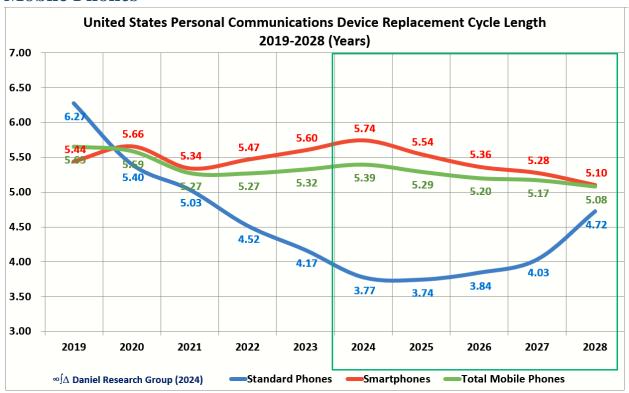
Consumer



Enterprise



Mobile Phones

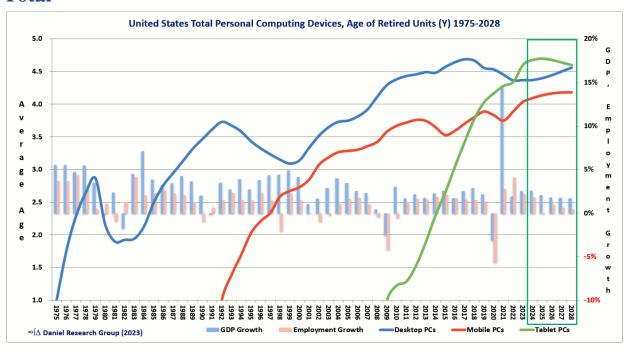


Long-Term Charts

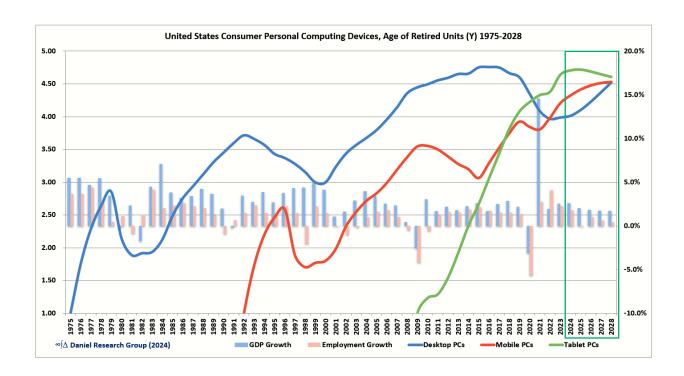
These charts provide additional historical context to better understand both the current state and the forecast in comparison to long-term trends.

Average Removal Age

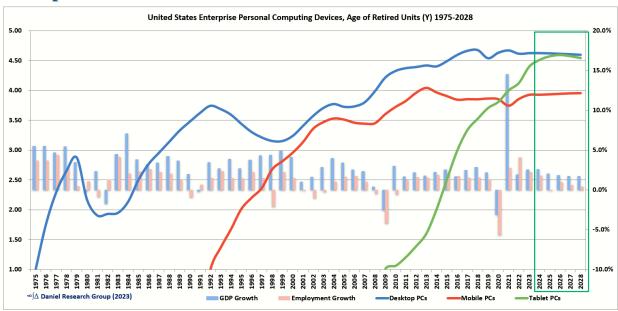
Total



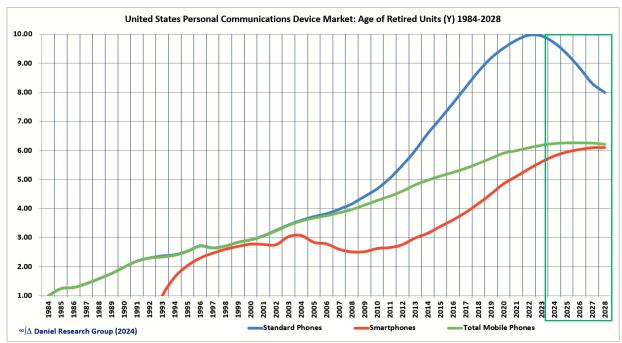
Consumer



Enterprise

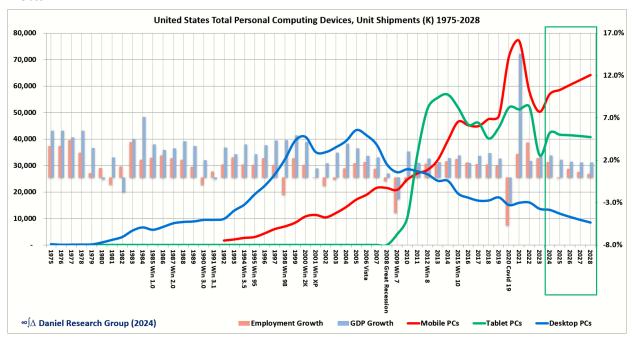


Mobile Phones

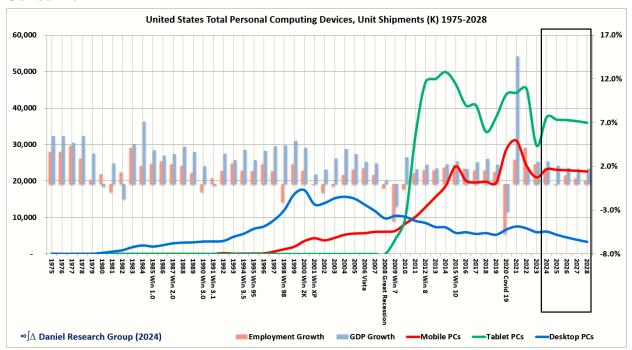


Unit Shipments

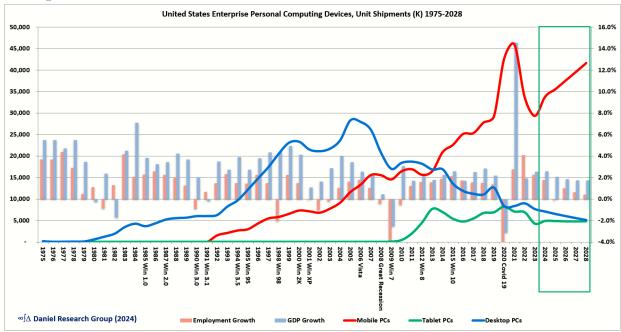
Total



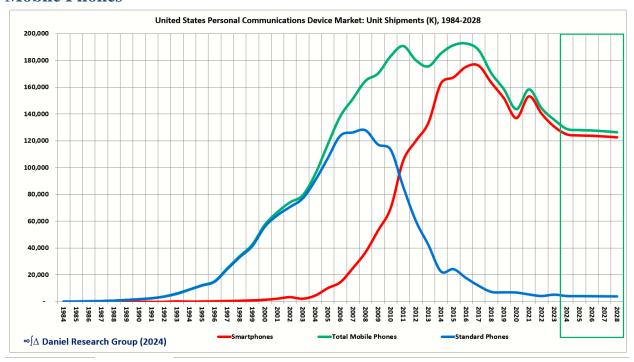
Consumer



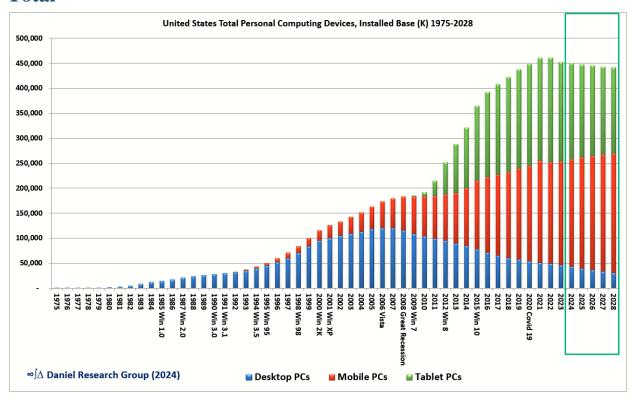
Enterprise



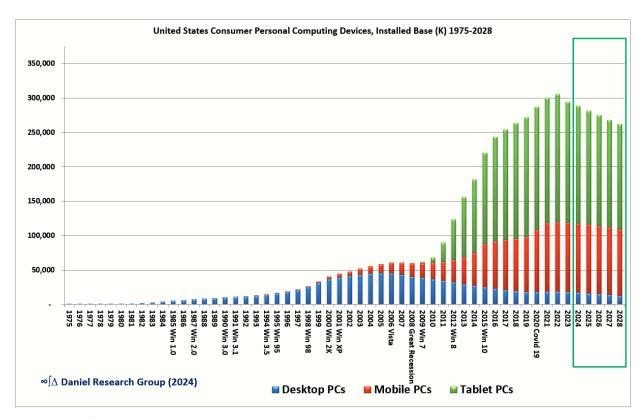
Mobile Phones



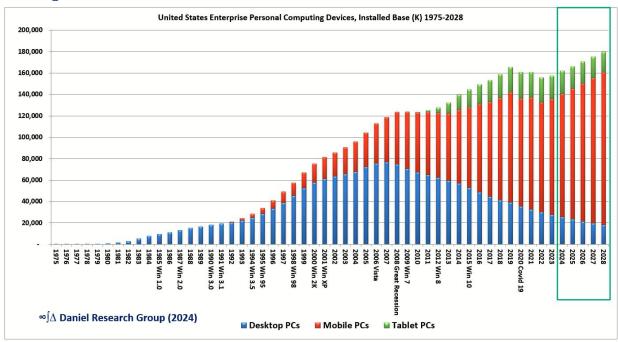
Installed Base Total



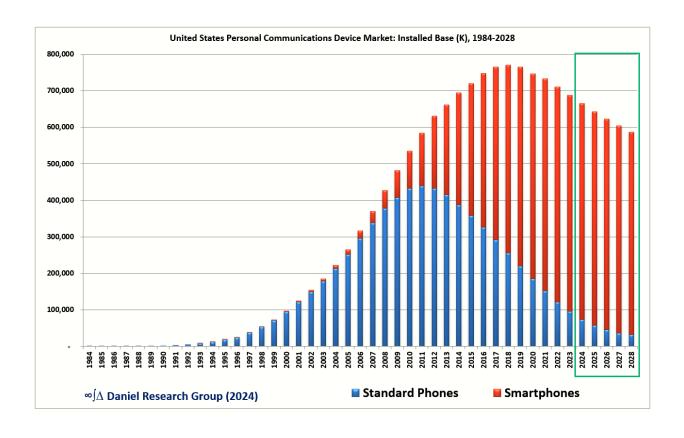
Consumer



Enterprise



Mobile Phones



Methodology

Forecasting Approach and Process

In order to understand our forecast conclusions, a review of our forecast approach is necessary. Although forecasts of Unit Shipments and Revenues are of most interest to our clients, we consider these to be output results with very little predictive properties in and of themselves. Rather we base our forecasts on understanding the trends and the influences on those trends of the following primary causal variables.

- **Total Available Market** (**TAM**) The number of potential buyers in the Consumer and/or Enterprise Segments.
- **Penetration** The percent of buyers, households, and/or businesses, that have, or will, purchase the product or service.
- **Density** the number of product or service units in use per penetrated household and/or business.
- Replacement Rate rate at which users are replacing older units with new ones. This is primarily measured in terms of the Replacement Cycle Length. The length of time it would take to replace all the current units in the Installed Base given the initial size of the Installed Base, the current year Unit Shipments, and the current year number of units removed from the Installed Base.

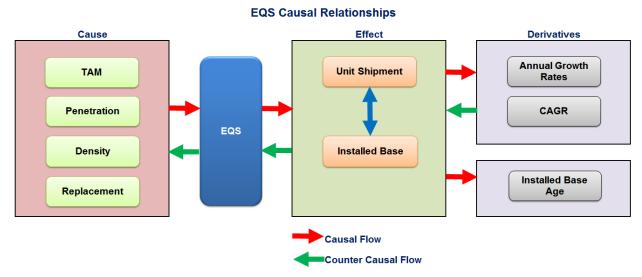
Our forecast approach proceeds in four modeling levels.

- 1. **Penetration** Top-Down Long-Term models that forecast future market penetration of the primary major products categories based on long-terms historical trends.
- 2. **Top-Down** The primary major products are split by segment (consumer and enterprise) and form factor, as needed.
- 3. **Base** Each individual product/segment/form factor forecasts are adjusted to reflect our analysis of the economic, demographic, technological, market and user behavior influencing factors.

4. **Aggregation** – The base forecasts are rolled-up to higher levels. While some of the output metrics such as Unit Shipments, Revenues and Installed Bases are additive, other such as Density, Penetration, Replacement Cycle Length, and Installed Base Age can only be computed using **DRG**'s proprietary **EQS** methodology. In most models, the Base models are adjusted through a calibration step such that the roll-up matches the Top-Down for a specified metric.

Models are neat, but markets are messy. Any market model is at best an idealized simplistic version of a complex real world process. How useful any model can be is a function of how well it encapsulates the basic infuencing relationships that drive cause and effect. When EQS models a Causal Flow, the four inputs compute the primary outputs: Unit Shipments and Insalled Base, as well as the derivative metrics Annual Growth Rates, CAGRs, and the Installed Base Average Age. For example, an increase in the penetration rate will result in an increase in Unit Shipments and/or an increase in the Installed Base, as well as changing the derivative metrics.

When **EQS** models a **Counter Causal Flow**, the logic flows in the other direction. An increase in the Unit Shipments will require an increase in one or more of the Causal variables, as well as changing the derivative metrics.



The strength of **EQS** as a market modeling and forecasting tool derives from two attributes;

- 1. The ability to run both Causal and Counter Causal logic.
- 2. A closed system of relationships that can only produce outputs that meet real world constraints and criteria set by the user.

Supporting Models

The **DRG Business Demographic Baseline and Forecast (BEDD)** is a database of United States Firms, Primary Firms, Establishments, and Payrolls by Private and Public Sectors, by 2-Digit NAICS industries, from 1998 to 2027. It is derived from data obtained from the US Census Bureau, the Bureau of Economic Analysis, the Bureau of Labor Statistics, the Department of Defense, and the Congressional Budget Office.

The **DRG United States AI Enabled Device Forecast 2024-2034** forecasts Unit Shipments, Revenues, Installed Base, Business and Household Penetration & Density, and Installed Base Age. Device end of life age, and Replacement Rates for Desktop and Mobile Personal Computer. Tablets and Smartphones. The models use currently available actual data within the **DRG** adoption model derived from similar historical device adoption statistics.

Forecast Updates

DRG will update its forecasts periodically as actual year-to-date results become available. Utilizing the **DRG ProjectionSolver and GrowthSolver** algorithms, new current year projections based on historic trended quarterly or monthly patterns are computed. Based on these projections, adjustments may be made to the primary **EQS** models.

Sources of Historical Data

Historical data was obtained from the following available sources including press releases, published reports and presentations, and publicly available databases.

| Device or Metric | Unit Shipments | Installed Base/Penetration |
|---------------------|---------------------------------|---|
| Desktop PCs | Environmental Protection Agency | Computer Almanac |
| | | eTForecaster |
| | IDC | International Telecommunications Union |
| | | Worldbank |
| Mobile PCs | Environmental Protection Agency | Computer Almanac |
| | | eTForecaster |
| | IDC | International Telecommunications Union |
| | | Worldbank |
| Tablets | IDC | Pew Research Center |
| Mobile | Consumer Technology | Cellular Telephone Industries Association |
| Phones | Association | Centers for Disease Control and |
| | | Prevention |
| | Telecommunications Industry | GSMA |
| | Association | International Telecommunications Union |
| | | Organization for Economic Co-operation |
| | IDC | and Development |
| | | Telecommunications Industry Association |
| | | Worldbank |
| Households | US Census Bureau | |
| | Congressional Budget Office | |
| Businesses | Bureau of Economic Analysis | |
| | Bureau of Labor Statistics | |
| | Congressional Budget Office | |
| | Department of Defense | |
| | US Census Bureau | |
| | US Office of Personal | |
| | Management | |

Data obtained from a variety of sources, often using different definitions and methodologies are frequently inconsistent with each other. **DRG** employs **EQS** to identify and correct these differences and produce historic time-series of Unit Shipments, Installed Bases, Replacement Rates, Average Ages, Densities and Penetration Rates that are internally consistent with each other, and correlate highly with external quantitative data and qualitative data criteria. **DRG** believes the resulting historical baseline is the most accurate complete accounting of the US Personal Device Market from its inception in 1975.

About Daniel Research Group

Daniel Research Group is a market research and consulting firm servicing primarily technology clients. Our primary focus is developing custom market models and forecasts. We support clients three ways.

- 1. We work independently or collaboratively with the client's own analysts to **produce custom** technology product/service **market models and forecasts.**
- 2. We work collaboratively with the client's own analysts to **design and develop the modeling applications** that they will use to develop their own market models and forecasts.
- 3. We **train client's analysts** in the theory and practice of technology market modeling and forecasting.

Most of our work utilizes the inventory of proprietary methodologies and algorithms that we have developed over more than 35 years. We have built technology forecasting market models for many major technology vendors, market research firms, and industry organizations. While our core competency is forecasting, our subject experience covers the entire technology and technology-enabled product/service landscape. We also support our engagements with traditional qualitative and quantitative research, as well as tactical and strategic consulting services.

Stephen J. Daniel - President

With over four decades in the Information Technology Industry, Mr. Daniel has developed a unique blend of Market and Technology experience coupled with a deep understanding of Market Research Methodology. His primary strength is in understanding the decision-making context within which the results of his research will be applied. This is manifested by his ability to design and execute studies that precisely meet client objectives in a timely fashion and at reasonable costs.



Mr. Daniel received his BS in Finance from Northeastern University and earned an MBA in Quantitative Analysis from New York University. He is a member of the American Statistical Association, American Economic Association, The Market Research Association of America, the American Marketing Association, National Association for Business Economics, and the Qualitative Research Association of America.

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